



JABATAN KASTAM DIRAJA MALAYSIA

USER MANUAL

MALAYSIAN TOURISM TAX (MyTTx)

PAYMENT MODULE

FPX Payment

by

PPPD

VERSION 2.0


Table Content

1	Payment sub-menu	1
1.1	Payment Request	3
1.1.1	Request Mode: Individual Account (B2C)	5
1.1.2	Request Mode: Corporate Account (B2B)	9
1.2	Payment Status/History	14
1.2.1	View the Payment Status/History Details.....	15
1.2.2	Cancel the transaction	16
1.3	Payment Receipt.....	22
2	Subsidiary Ledger sub-menu.....	25

List of Figures

Figure 1 Tourism Tax menu.....	1
Figure 2 Tourism Tax sub-menu.....	1
Figure 3 Payment sub-menu.....	2
Figure 4 Payment Request page	3
Figure 5 Select Payment Request to-be pay.....	3
Figure 6 Confirm Payment Request page	4
Figure 7 Request Mode - Individual Account (B2C)	5
Figure 8 Payment Confirmation Message	6
Figure 9 Payment Gateway.....	6
Figure 10 FPX Transaction Status page	7
Figure 11 Payment Request (After payment)	7
Figure 12 Payment Status/History page	8
Figure 13 Payment Receipt.....	8
Figure 14 Request Mode - Corporate Account (B2B)	9
Figure 15 Payment Confirmation Message	10
Figure 16 Payment Gateway	10
Figure 17 FPX Transaction Status page	11
Figure 18 Payment Request (After payment)	12
Figure 19 Payment Status/History page (Authorization Pending)	12
Figure 20 Payment Status/History page (Success)	13
Figure 21 Payment Receipt.....	13
Figure 22 Choose the Payment Options	14
Figure 23 Payment Status/History - FPX (Financial Process Exchange) page	14
Figure 24 Filter table list for Payment Status/History	15
Figure 25 Payment Status/History Details	15
Figure 26 Cancel transaction (Send to Online Payment)	16
Figure 27 Click on cancel transaction (Send to Online Payment)	16
Figure 28 Cancel Transaction window	17
Figure 29 Confirmation message to Cancel Transaction.....	17
Figure 30 Success message for Cancel Transaction.....	17
Figure 31 Payment Status/History (After cancel transaction)	18
Figure 32 Cancel transaction (Authorization Pending)	19
Figure 33 Click on cancel transaction (Authorization Pending)	19
Figure 34 Cancel Transaction window	20
Figure 35 Confirmation message to Cancel Transaction.....	20
Figure 36 Success message for Cancel Transaction.....	20
Figure 37 Payment Status/History (After cancel transaction)	21
Figure 38 Payment Receipt page.....	22
Figure 39 Items in Actions dropdown button.....	22
Figure 40 Preview window	23
Figure 41 Print window.....	23
Figure 42 Print count update after print payment receipt	24
Figure 43 Tourism Tax menu	25
Figure 44 Tourism Tax sub-menu	25

Figure 45 Payment sub-menu.....	26
Figure 46 Year picker	26

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 1

1 Payment sub-menu

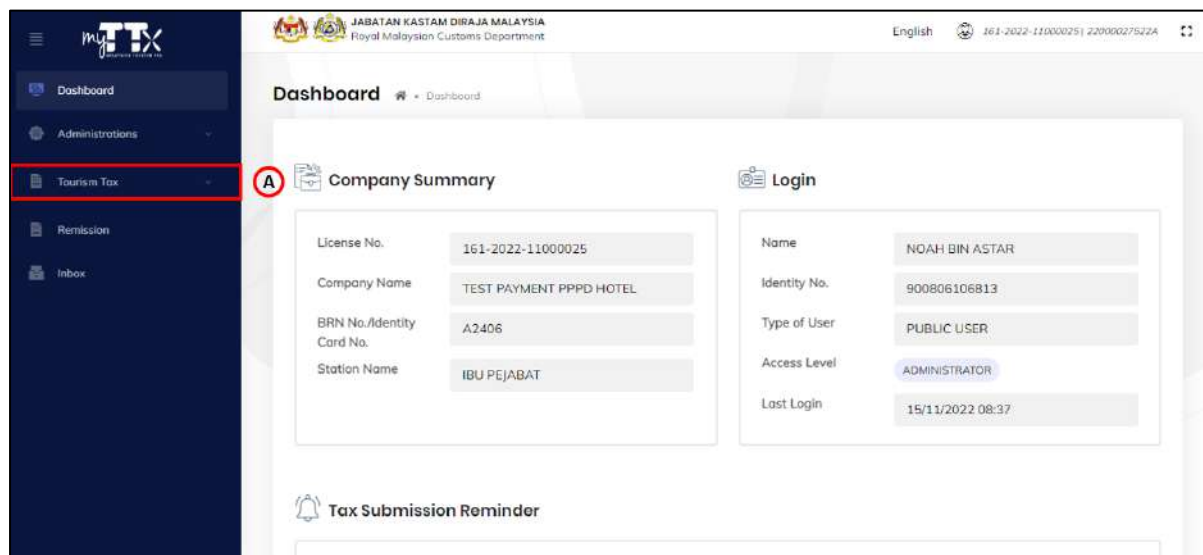


Figure 1 Tourism Tax menu

1. Click on **Tourism Tax** menu (A) (Refer Figure 1).

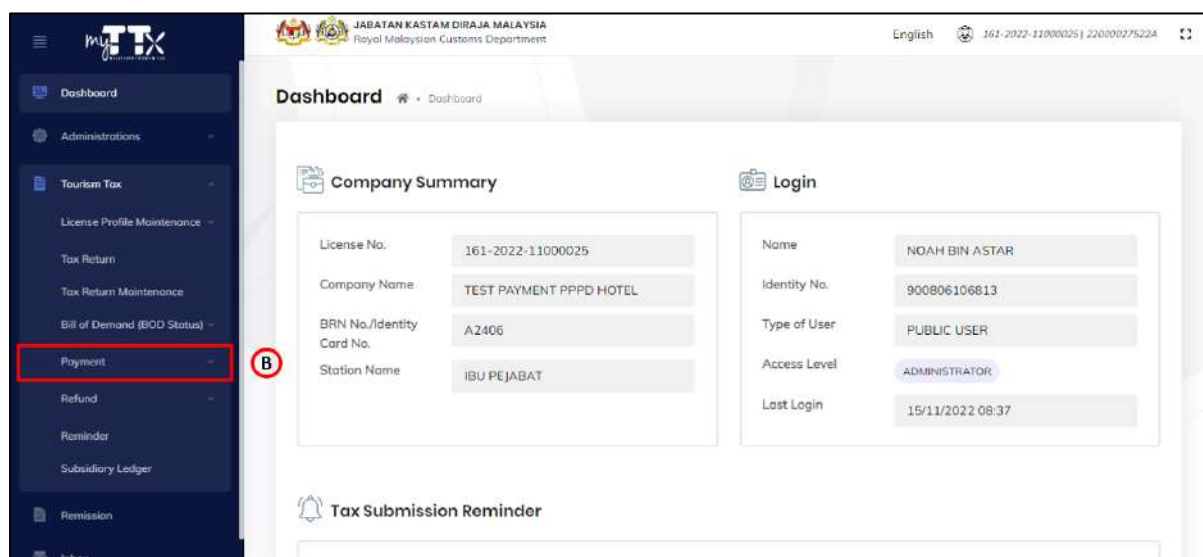


Figure 2 Tourism Tax sub-menu

2. Click on **Payment** sub-menu (B) (Refer Figure 2).
3. System will list out the sub-menu for **Payment** (Refer Figure 3).



JABATAN KASTAM DIRAJA MALAYSIA

User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0

Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0

Page No : 2

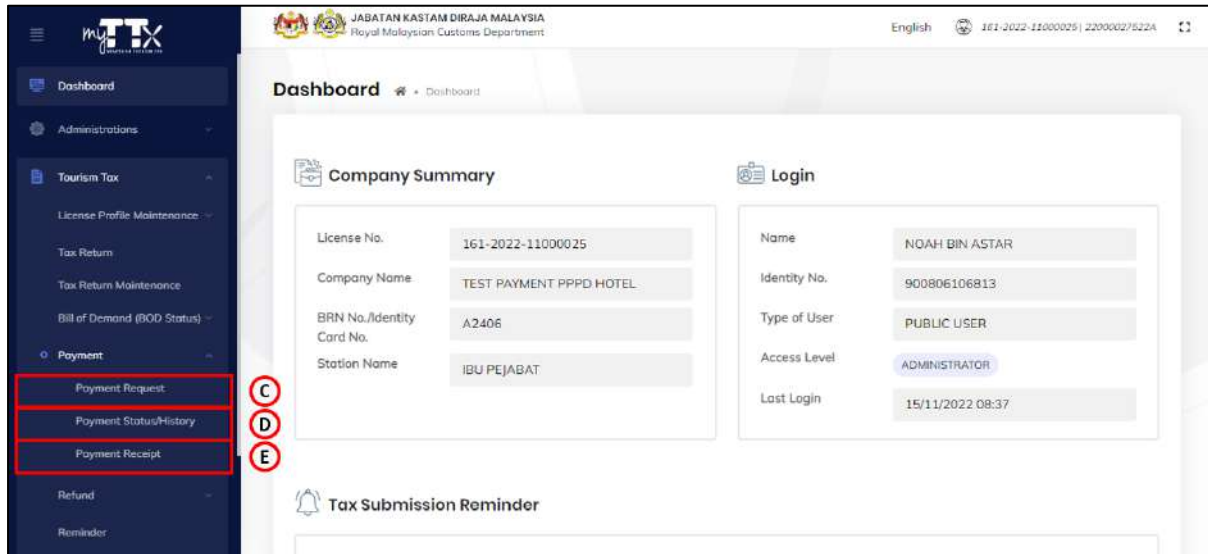
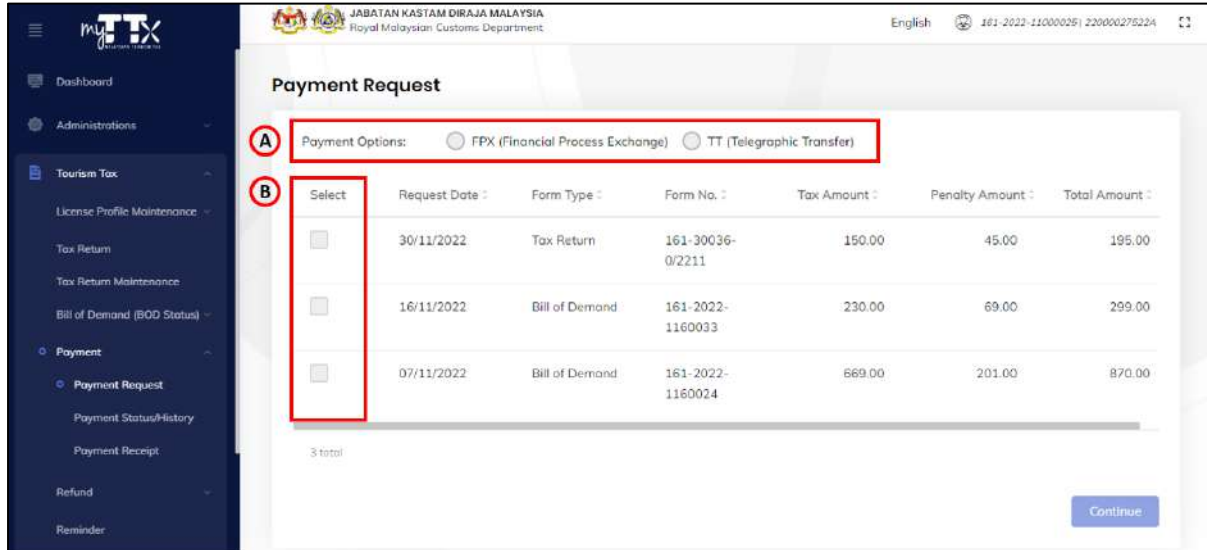


Figure 3 Payment sub-menu

- Click on **Payment Request** sub-menu (C) (Refer Figure 3).
- System will display the **Payment Request** page (Refer Figure 4).
- Click on **Payment Status/History** sub-menu (D) (Refer Figure 3).
- System will display the **Payment Status/History** page (Refer Figure 22).
- Click on **Payment Receipt** sub-menu (E) (Refer Figure 3).
- System will display the **Payment Receipt** page (Refer Figure 37).

1.1 Payment Request



Payment Request

Payment Options: ☒ FPX (Financial Process Exchange) ☐ TT (Telegraphic Transfer)

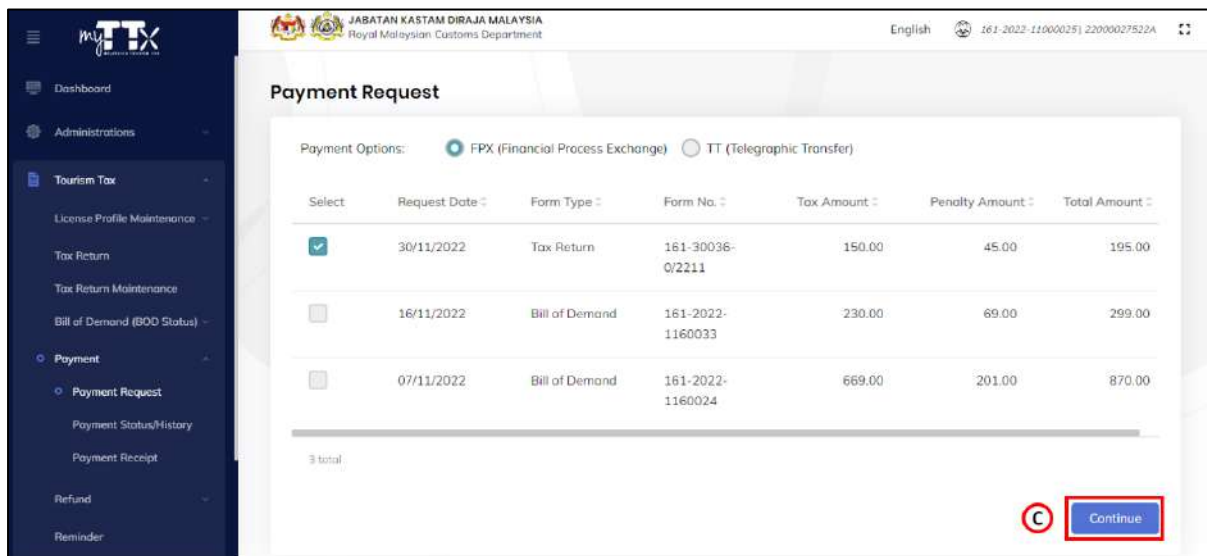
Select	Request Date	Form Type	Form No.	Tax Amount	Penalty Amount	Total Amount
<input checked="" type="checkbox"/>	30/11/2022	Tax Return	161-30036-0/2211	150.00	45.00	195.00
<input type="checkbox"/>	16/11/2022	Bill of Demand	161-2022-1160033	230.00	69.00	299.00
<input type="checkbox"/>	07/11/2022	Bill of Demand	161-2022-1160024	669.00	201.00	870.00

3 total

[Continue](#)

Figure 4 Payment Request page

1. Choose the **Payment Options** (A) (Refer the Figure 4).
2. Select the checkbox of **Payment Request to-be pay** (B) (Refer Figure 4).



Payment Request

Payment Options: ☒ FPX (Financial Process Exchange) ☐ TT (Telegraphic Transfer)

Select	Request Date	Form Type	Form No.	Tax Amount	Penalty Amount	Total Amount
<input checked="" type="checkbox"/>	30/11/2022	Tax Return	161-30036-0/2211	150.00	45.00	195.00
<input type="checkbox"/>	16/11/2022	Bill of Demand	161-2022-1160033	230.00	69.00	299.00
<input type="checkbox"/>	07/11/2022	Bill of Demand	161-2022-1160024	669.00	201.00	870.00

3 total

[Continue](#)

Figure 5 Select Payment Request to-be pay

3. Click on **Continue** button (C) to continue the payment process (Refer Figure 5).
4. System will display the **Confirm Payment Request** page (Refer Figure 6).



JABATAN KASTAM DIRAJA MALAYSIA

User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0

Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0

Page No : 4

Confirm Payment Request

Important Notes

1. Browser F5 or Refresh button has been disabled on this page. If you do not see or accidentally close the online payment pop-up screen after the press confirmation button, please Cancel the transaction at the Payment Status/ History page and redo the transaction again.
2. For Corporate Account (B2B)
 - a. need to inform your authorizer to approve your payment
 - b. minimum limit is RM2.00 per transaction
 - c. maximum amount is limited up to RM10,000,000.00 per transaction.
3. For Individual Account (B2C)
 - a. minimum limit is RM1.00 per transaction
 - b. maximum amount is limited up to RM30,000.00 per transaction.
4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment counter.
5. If you have made your payment Successfully through online banking and the status has not been reflected in our system as Success, please do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for the system to update. If there is no update after 30 minutes, kindly contact Customs Call Centre.

Request Mode: ☒ Individual Account (B2C) ☐ Corporate Account (B2B)

Request Date	Form Type	Form No.	Tax Amount	Penalty Amount	Total Amount
30/11/2022	Tax Return	161-30036-0/2211	150.00	45.00	195.00

1 total

Total Amount (RM) 195.00

Payment Amount (RM) 195

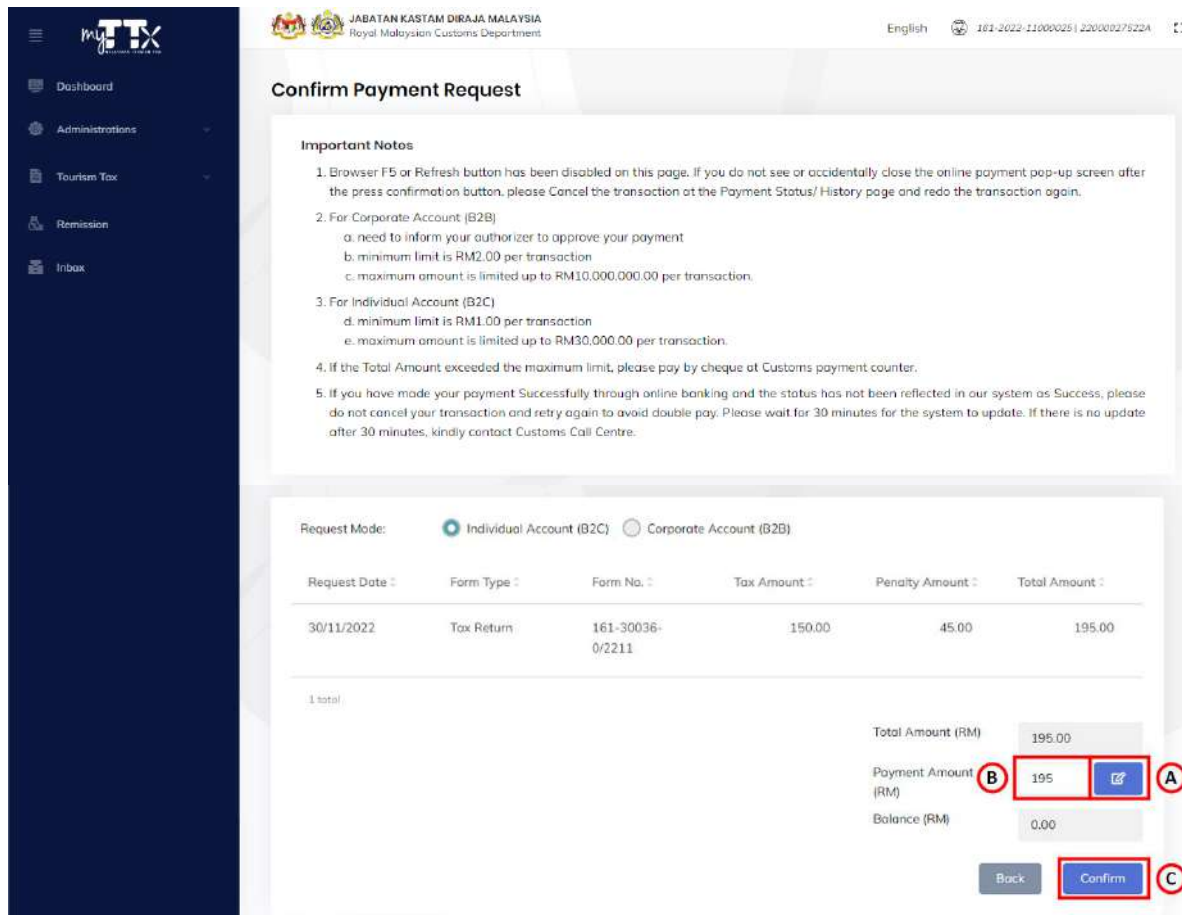
Balance (RM) 0.00

Back Confirm

Figure 6 Confirm Payment Request page

5. Choose the **Request Mode** (D) (Refer Figure 6).

1.1.1 Request Mode: Individual Account (B2C)



Confirm Payment Request

Important Notes

1. Browser F5 or Refresh button has been disabled on this page. If you do not see or accidentally close the online payment pop-up screen after the press confirmation button, please Cancel the transaction at the Payment Status/ History page and redo the transaction again.
2. For Corporate Account (B2B)
 - a. need to inform your authorizer to approve your payment
 - b. minimum limit is RM2.00 per transaction
 - c. maximum amount is limited up to RM10,000,000.00 per transaction.
3. For Individual Account (B2C)
 - d. minimum limit is RM1.00 per transaction
 - e. maximum amount is limited up to RM30,000.00 per transaction.
4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment counter.
5. If you have made your payment Successfully through online banking and the status has not been reflected in our system as Success, please do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for the system to update. If there is no update after 30 minutes, kindly contact Customs Call Centre.

Request Mode: ☒ Individual Account (B2C) ☐ Corporate Account (B2B)

Request Date	Form Type	Form No.	Tax Amount	Penalty Amount	Total Amount
30/11/2022	Tax Return	161-30036-0/2211	150.00	45.00	195.00

1 total

Total Amount (RM) 195.00


Payment Amount (RM) **B** 195 **A**

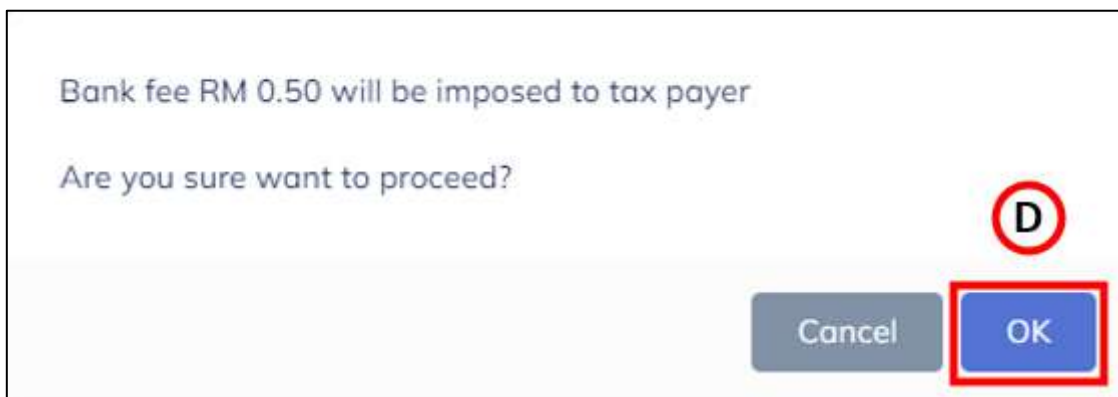
Balance (RM) 0.00

Back **Confirm** **C**

Figure 7 Request Mode - Individual Account (B2C)

1. Click on **Edit** button (A) to make a partial payment (Refer Figure 7).
2. Edit the **Payment Amount to-be pay** in the Payment Amount (RM) field (B) (Refer Figure 7).
3. Click on **Confirm** button (C) to confirm with the payment (Refer Figure 7).
4. System will display the **Payment Confirmation Message** (Refer Figure 8).

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 6



Bank fee RM 0.50 will be imposed to tax payer

Are you sure want to proceed?

Buttons: Cancel, OK (labeled D)

Figure 8 Payment Confirmation Message

- Click on **Ok** button (D) if confirm with the bank fee imposed (Refer Figure 8).
- System will display the **Payment Gateway** page (Refer Figure 9).



Jabatan Kastam Diraja Malaysia
Royal Malaysian Customs Department Payment Page

Payment Confirmation

Transaction Date: 30/11/2022
Order No.: 20221130900082
Payment Channel: B2C
Item Summary: A2406
Total Amount: RM 195.00
Bank*: -Select Bank- (labeled E)
Customer Email:

By clicking on the "Pay via FPX" button , you agree to FPX's Terms & Conditions.

Buttons: Pay via FPX (labeled F), Back


FPX

**If popup blocker is active, please disable and press refresh*

List of Patricipating bank that offering FPX as per link below:
<http://www.myclear.org.my/business-fpx/banks-tpa.html>

Figure 9 Payment Gateway

- Choose the **Bank** from the Bank dropdown list (E) (Refer Figure 9).
Note: Mandatory field
- Click on **Pay via FPX** button (F) (Refer Figure 9).

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 7

9. System will display the chosen Bank page.
10. Taxpayer can proceed the payment in the Bank website.



FPX Transaction Status

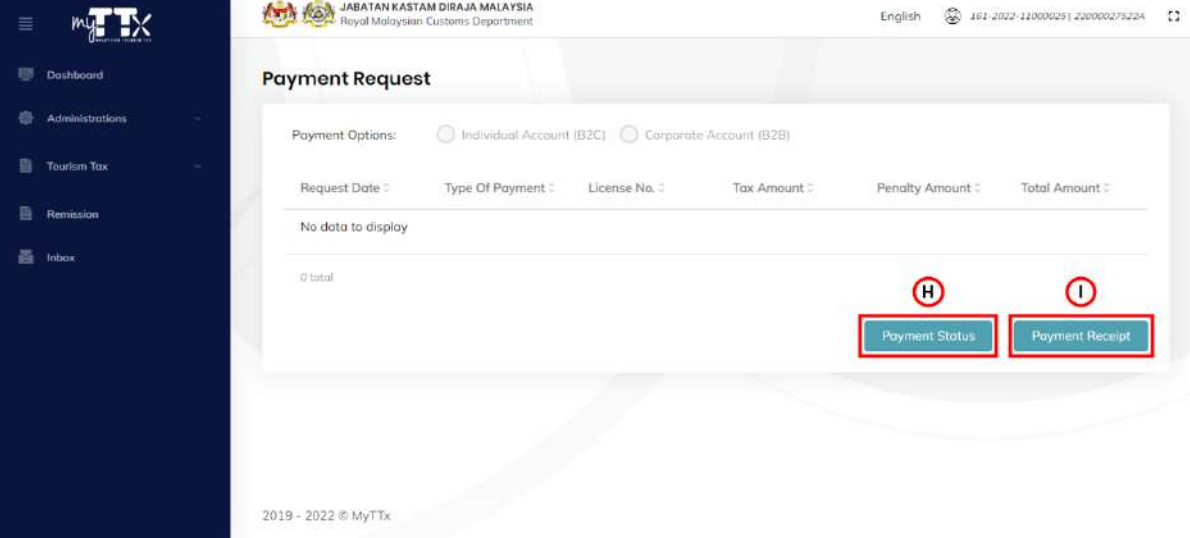
Successful Transaction

Seller Order No : 20221130900082
Order Amount : RM195.00
FPX Transaction ID : 2211301500010833
Buyer Bank Name : SBI BANK A
Buyer Name : N@m3()/PYN.-&B'UYER
Transaction Date : 30/11/2022 3:00:01 PM

G
Continue Print

Figure 10 FPX Transaction Status page

11. Once the payment is success in the Bank website, system will display the **FPX Transaction Status** page with *Successful Transaction* status (Refer Figure 10).
12. Click on **Continue** button (G) (Refer Figure 10).
13. System will display the **Payment Request** page (Refer Figure 11).



Payment Request

Payment Options: ☐ Individual Account (B2C) ☐ Corporate Account (B2B)

Request Date : Type Of Payment : License No. : Tax Amount : Penalty Amount : Total Amount :

No data to display

0 total

H I
Payment Status Payment Receipt

2019 - 2022 © MyTTX

Figure 11 Payment Request (After payment)

14. Click on **Payment Status** button (H) to view the transaction status (Refer Figure 11).



15. System will display the **Payment Status/ History** page (Figure 12).

16. Click on **Payment Receipt** button (I) to view the payment receipt (Refer Figure 11).

17. System will display the **Payment Receipt** page (Figure 13).

Select	Status	Transaction No.	Request Date	Payment Mode	Transaction Amount	Outstanding Am
<input type="radio"/>	SUCCESS	2022113090082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00
<input type="radio"/>	SUCCESS	2022113090044	30/11/2022	Individual (B2C)	1,170.00	0.00

Figure 12 Payment Status/History page

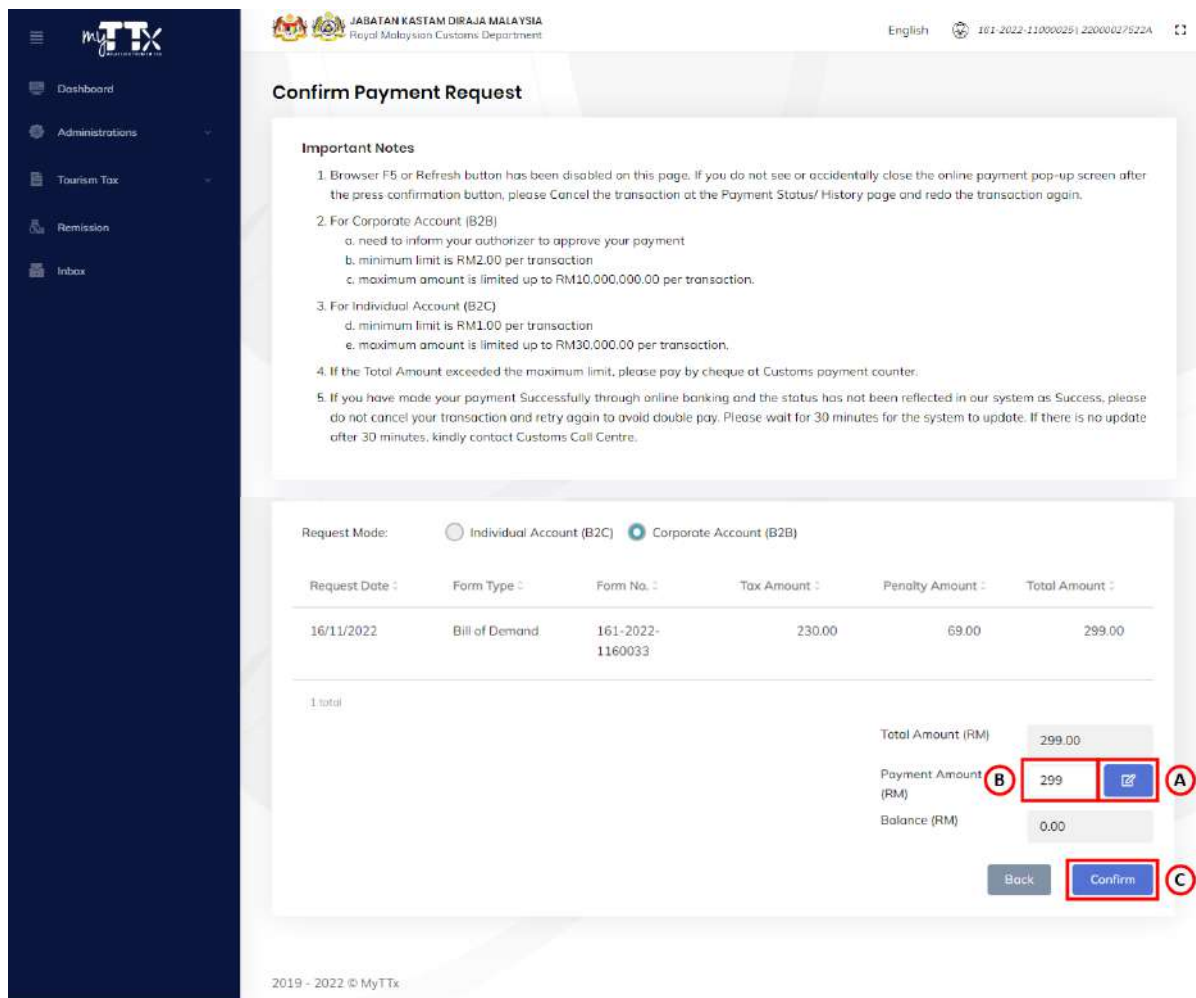
18. System will update the payment status to Success (Refer Figure 12).

Actions	Status	Form No.	Form Type	Receipt Date/Time	Receipt No.	Amount
<input type="button" value="Actions"/>	RECEIPTED	161-30036-0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
<input type="button" value="Actions"/>	RECEIPTED	161-2022-1160025	Bill of Demand	30/11/2022 10:26:59 AM	401597OH	1,170.00
<input type="button" value="Actions"/>	CANCELLED	161-30030-0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00
<input type="button" value="Actions"/>	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 05:05:46 PM	500513OH	1.00
<input type="button" value="Actions"/>	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 03:39:04 PM	500508OH	350.00
<input type="button" value="Actions"/>	CANCELLED	161-30020-1/2211	Tax Return	09/11/2022 09:24:30 AM	500507CT	1,000.00

Figure 13 Payment Receipt

19. System will generate the payment receipt (Refer Figure 13).

1.1.2 Request Mode: Corporate Account (B2B)



Confirm Payment Request

Important Notes

1. Browser F5 or Refresh button has been disabled on this page. If you do not see or accidentally close the online payment pop-up screen after the press confirmation button, please Cancel the transaction at the Payment Status/ History page and redo the transaction again.
2. For Corporate Account (B2B)
 - a. need to inform your authorizer to approve your payment
 - b. minimum limit is RM2.00 per transaction
 - c. maximum amount is limited up to RM10,000,000.00 per transaction.
3. For Individual Account (B2C)
 - d. minimum limit is RM1.00 per transaction
 - e. maximum amount is limited up to RM30,000.00 per transaction.
4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment counter.
5. If you have made your payment Successfully through online banking and the status has not been reflected in our system as Success, please do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for the system to update. If there is no update after 30 minutes, kindly contact Customs Call Centre.

Request Mode: ☐ Individual Account (B2C) ☒ Corporate Account (B2B)

Request Date	Form Type	Form No.	Tax Amount	Penalty Amount	Total Amount
16/11/2022	Bill of Demand	161-2022-1160033	230.00	69.00	299.00

1 total

Total Amount (RM) 299.00


Payment Amount (RM)

Balance (RM) 0.00

2019 - 2022 © MyTTX

Figure 14 Request Mode - Corporate Account (B2B)

1. Click on **Edit** button (A) to make a partial payment (Refer Figure 14).
2. Edit the **Payment Amount to-be pay** in the Payment Amount (RM) field (B) (Refer Figure 14).
3. Click on **Confirm** button (C) to confirm with the payment (Refer Figure 14).
4. System will display the **Payment Confirmation Message** (Refer Figure 15).

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 10


Bank fee RM 1.00 will be imposed to tax payer

Are you sure want to proceed?


(D)

Figure 15 Payment Confirmation Message

5. Click on **Ok** button (D) if confirm with the bank fee imposed (Refer Figure 15).
6. System will display the **Payment Gateway** page (Refer Figure 16).



Jabatan Kastam Diraja Malaysia
 Royal Malaysian Customs Department Payment Page



Payment Confirmation

Transaction Date: 01/12/2022

Order No.: 20221201900021

Payment Channel: B2B


Item Summary: A2406

Total Amount: RM 299.00

Bank:* -Select Bank- E

Customer Email:

By clicking on the "Pay via FPX" button , you agree to FPX's [Terms & Conditions](#).


F


*If popup blocker is active, please disable and press refresh

List of Patricipating bank that offering FPX as per link below:
<http://www.myclear.org.my/business-fpx/banks-tpa.html>

Figure 16 Payment Gateway

7. Choose the **Bank** from the Bank dropdown list (E) (Refer Figure 16).
- Note: Mandatory field

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 11

8. Click on **Pay via FPX** button (F) (Refer Figure 16).
9. System will display the chosen Bank page.
10. Taxpayer can proceed the payment in the Bank website.



FPX Transaction Status

Authorization Pending (B2B)

Seller Order No : 20221201900021

Order Amount : RM299.00

FPX Transaction ID : 2212011544140847

Buyer Bank Name : SBI BANK A

Buyer Name : N@m3()/PYN.-&B'UYER

Transaction Date : 1/12/2022 3:44:14 PM

G
Continue Print

Figure 17 FPX Transaction Status page

11. Once the payment is success in the Bank website, system will display the **FPX Transaction Status** page with *Authorization Pending (B2B)* status (Refer Figure 17).
12. Click on **Continue** button (G) (Refer Figure 17).
13. System will display the **Payment Request** page (Refer Figure 18).

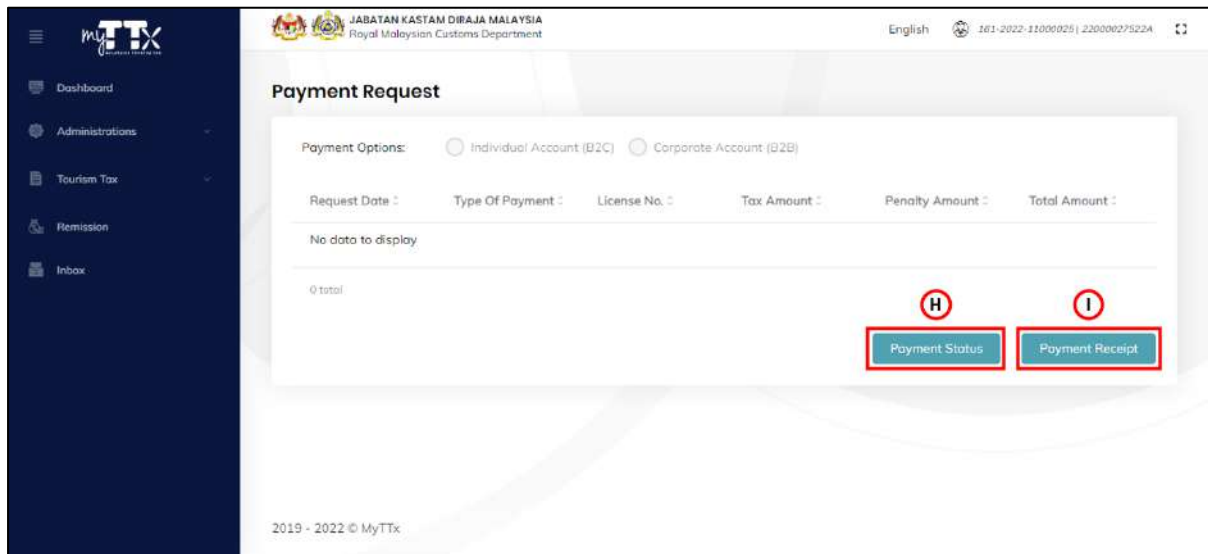


Figure 18 Payment Request (After payment)

14. Click on **Payment Status** button (H) to view the transaction status (Refer Figure 18).
15. System will display the **Payment Status/ History** page (Figure 19).

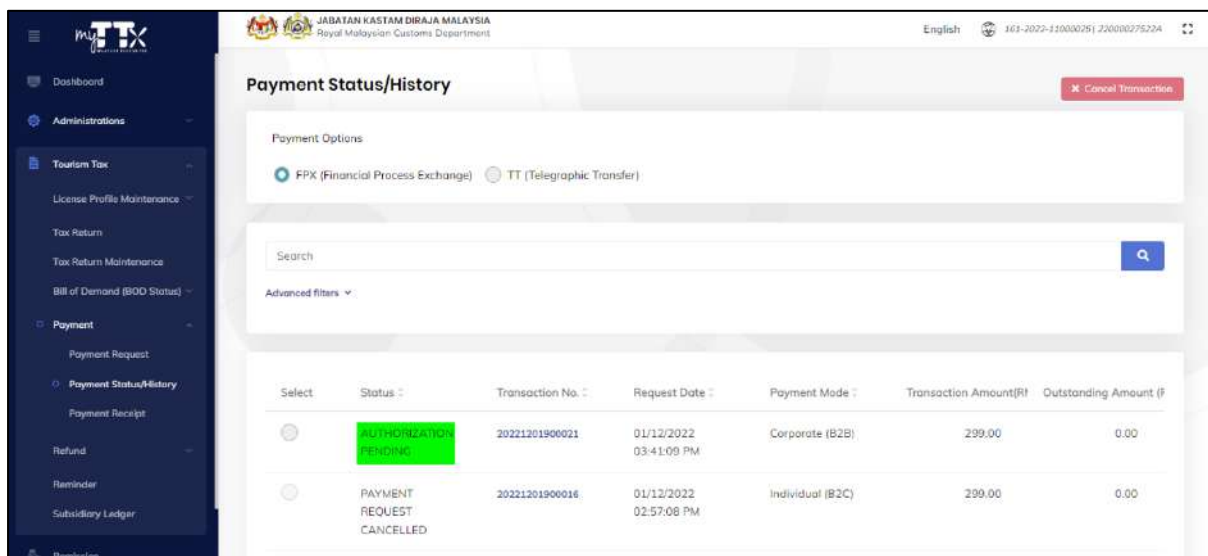


Figure 19 Payment Status/History page (Authorization Pending)

16. System will update the payment status to Success (Refer Figure 19).
17. Once the payment is approved by the Authorizer in the Bank website, system will update the payment status to Success (Refer Figure 20).



JABATAN KASTAM DIRAJA MALAYSIA

User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0

Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0

Page No : 13

Select	Status	Transaction No.	Request Date	Payment Mode	Transaction Amount	Outstanding Am
<input type="radio"/>	SUCCESS	20221201900021	01/12/2022 03:41:09 PM	Corporate (B2B)	299.00	0.00
<input type="radio"/>	PAYMENT	20221201900016	01/12/2022	Individual (B2C)	299.00	0.00

Figure 20 Payment Status/History page (Success)

Actions	Status	Form No.	Form Type	Receipt Date/Time	Receipt No.	Amount
<input type="button" value="Actions"/>	RECEIPTED	161-2022-1160033	Bill of Demand	01/12/2022 03:56:55 PM	4016700H	299.00
<input type="button" value="Actions"/>	RECEIPTED	161-30036-0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
<input type="button" value="Actions"/>	RECEIPTED	161-2022-1160025	Bill of Demand	30/11/2022 10:26:59 AM	4015970H	1,170.00
<input type="button" value="Actions"/>	CANCELLED	161-30030-0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00
<input type="button" value="Actions"/>	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 05:05:46 PM	5005130H	1.00
<input type="button" value="Actions"/>	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 03:39:04 PM	5005090H	350.00

Figure 21 Payment Receipt

18. System will generate the payment receipt (Refer Figure 21).



1.2 Payment Status/History

The screenshot shows the 'Payment Status/History' page. On the left is a dark blue sidebar with a menu. The main content area has a header with the 'Payment Status/History' title and a 'Cancel Transaction' button. Below the header, there are 'Payment Options' with two radio buttons: 'FPX (Financial Process Exchange)' (labeled 'A') and 'TT (Telegraphic Transfer)'. The 'FPX' option is selected. Below the options is a search bar and an 'Advanced filters' dropdown. At the bottom is a table with payment history.

Select	Status	Transaction No.	Request Date	Payment Mode	Transaction Amount	Outstanding Am
<input type="radio"/>	SUCCESS	20221130900082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00
<input type="radio"/>	SUCCESS	20221130900044	30/11/2022	Individual (B2C)	1,170.00	0.00

Figure 22 Choose the Payment Options

1. Click on **FPX (Financial Process Exchange)** radio button (A) (Refer Figure 22).
2. System will display the Payment Status/History page for **FPX (Financial Process Exchange)** Payment Options (Refer Figure 23).

The screenshot shows the 'Payment Status/History' page with the 'FPX (Financial Process Exchange)' radio button selected. The 'Advanced filters' dropdown (labeled 'B') is now open, showing a search bar and a list of filters. The table below remains the same.

Select	Status	Transaction No.	Request Date	Payment Mode	Transaction Amount	Outstanding Am
<input type="radio"/>	SUCCESS	20221130900082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00
<input type="radio"/>	SUCCESS	20221130900044	30/11/2022	Individual (B2C)	1,170.00	0.00

Figure 23 Payment Status/History - FPX (Financial Process Exchange) page

3. Click on **Advanced Filter** (B) to filter the Payment Status/History table list (Refer Figure 23).
4. System will display the filter fields (Refer Figure 24).



Select	Status	Transaction No.	Request Date	Payment Mode	Transaction Amount(RM)	Outstanding Amount (RM)
<input type="radio"/>	SUCCESS	20221130900082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00

Figure 24 Filter table list for Payment Status/History

5. Filter the Payment Status/History table list by
 - a. Transaction No.
 - b. Transaction Date
 - c. Status
6. Click on **Clear** button (C) to clear all the filter fields (Refer Figure 24).
7. Click on **Search** button (D) to filter the Payment Status/History table list (Refer Figure 24).
8. Click on **Transaction No** hyperlink (E) to view the Payment Status/History details (Refer Figure 24).

1.2.1 View the Payment Status/History Details

Transaction No.	Type Of Payment	Form No.	Actual Amount(RM)	Paid Amount
20221130900082	Tax Return	161-30036-0/2211	195.00	195.00

Figure 25 Payment Status/History Details

1. Click on **Close** button (A) to return back Payment Status/History page (Refer Figure 25).



1.2.2 Cancel the transaction

1.2.2.1 Send To Online Payment Status

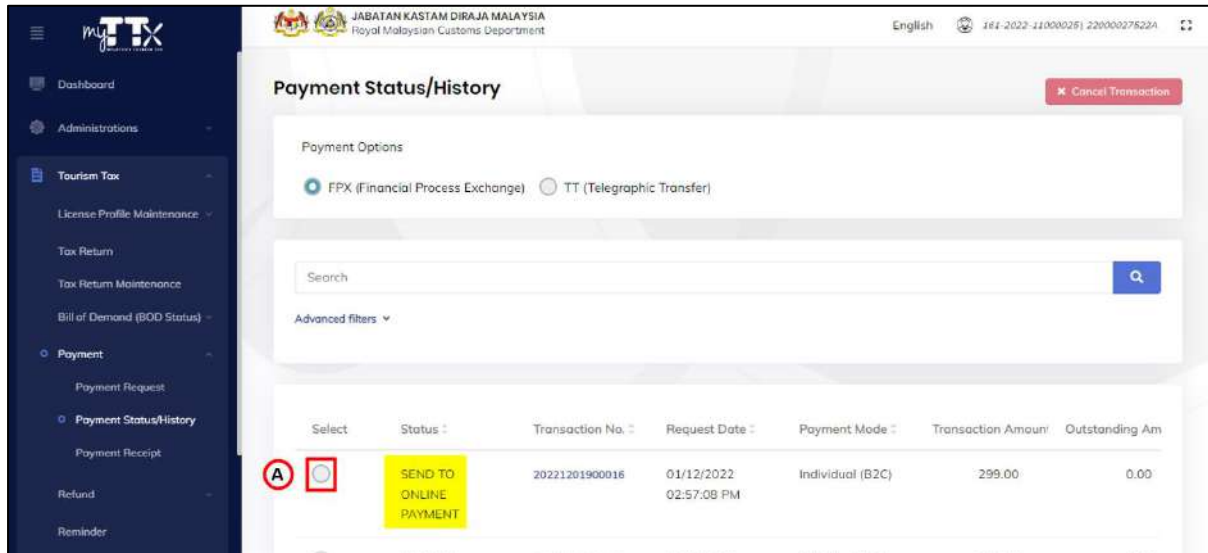


Figure 26 Cancel transaction (Send to Online Payment)

1. Click on radio button for the transaction with *Send to Online Payment* status (A) (Refer Figure 26).
2. System will enable the **Cancel Transaction** button (B) (Refer Figure 27).

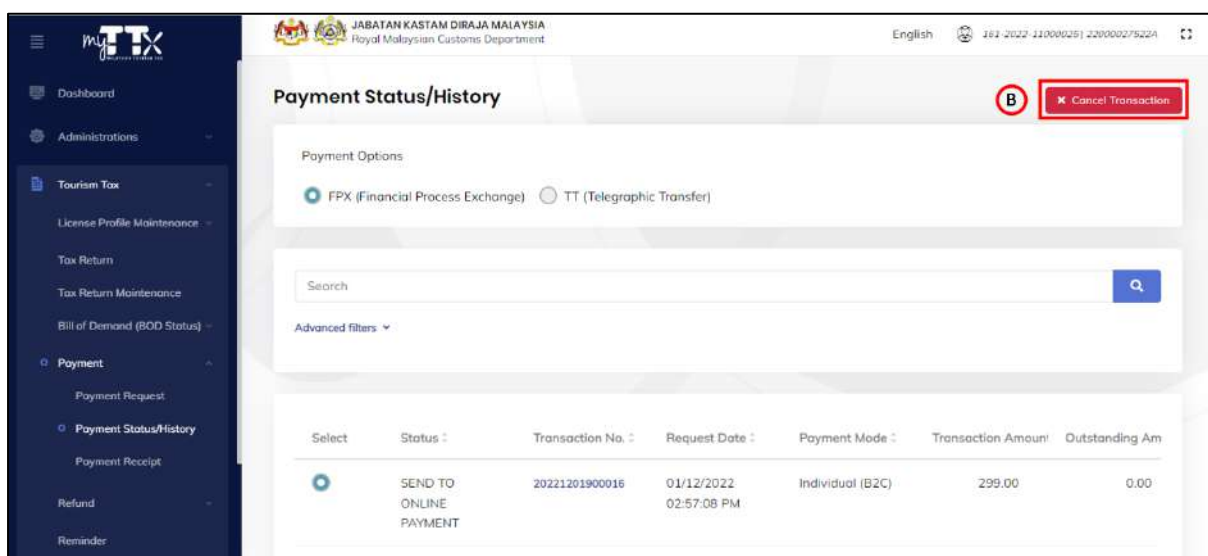


Figure 27 Click on cancel transaction (Send to Online Payment)

3. Click on **Cancel Transaction** button (B) to cancel the transaction with *Send to Online Payment* status (Refer Figure 27).
4. System will display the **Cancel Transaction** window (Refer Figure 28).



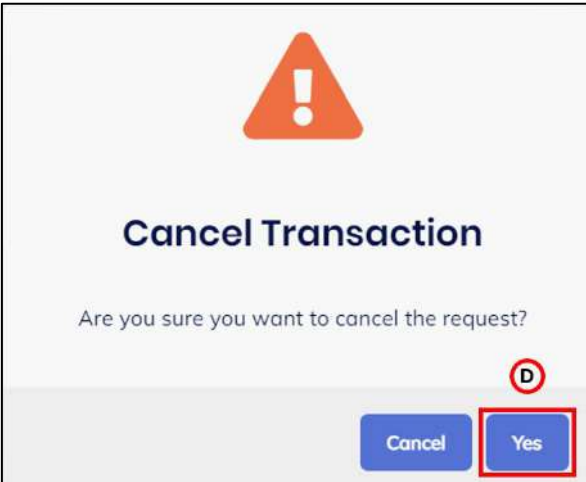
The screenshot shows a 'Cancel Transaction' window with a table of transaction details. The 'Confirm' button is highlighted with a red box and labeled with a circled 'C'.

Transaction No. :	Type Of Payment :	Form No. :	Actual Amount(RM) :	Paid Amount :
20221201900016	Bill of Demand	161-2022-1160033	299.00	0.00
1 total				

Buttons: Close, Confirm (C)

Figure 28 Cancel Transaction window

- Click on **Confirm** button (C) to proceed with cancel the transaction (Refer Figure 28).
- System will display the confirmation message (Refer Figure 29).

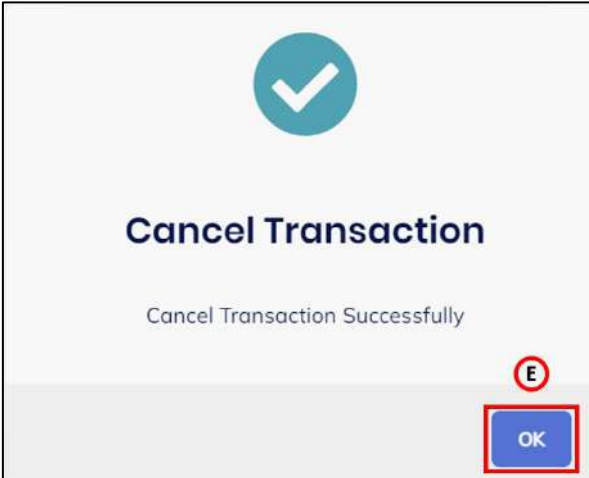


The screenshot shows a confirmation dialog with a warning icon and the text 'Cancel Transaction'. It asks 'Are you sure you want to cancel the request?'. The 'Yes' button is highlighted with a red box and labeled with a circled 'D'.

Buttons: Cancel, Yes (D)

Figure 29 Confirmation message to Cancel Transaction

- Click on **Yes** button (D) (Refer Figure 29).
- System will display the success message (Refer Figure 30).



The screenshot shows a success dialog with a checkmark icon and the text 'Cancel Transaction'. It says 'Cancel Transaction Successfully'. The 'OK' button is highlighted with a red box and labeled with a circled 'E'.

Buttons: OK (E)

Figure 30 Success message for Cancel Transaction

9. Click on **Ok** button (E) (Refer Figure 30).

10. System will display the **Payment Status/History** page (Refer Figure 31).

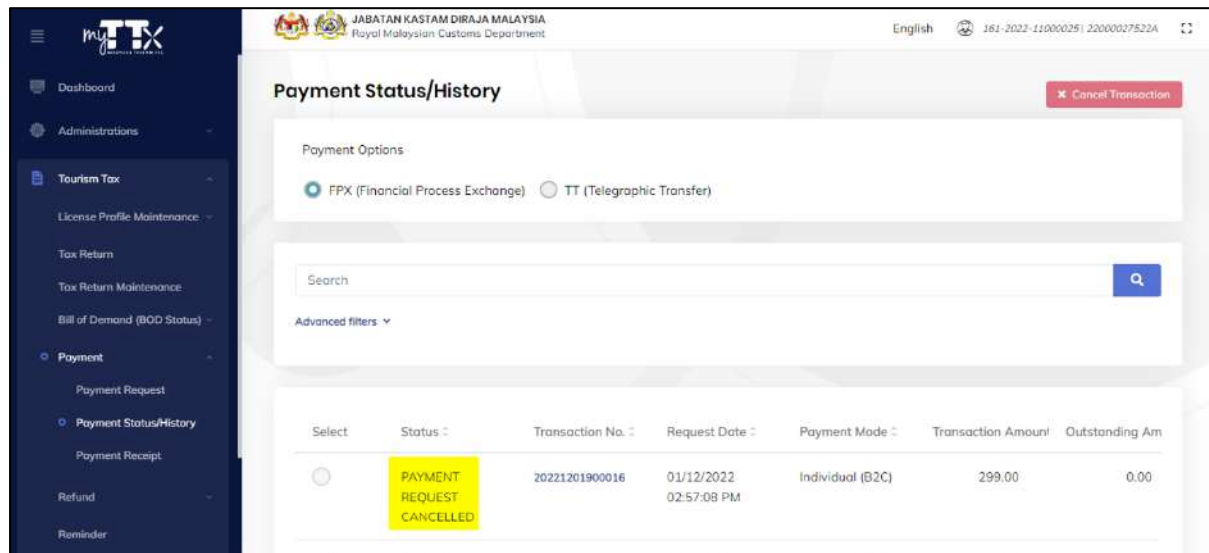


Figure 31 Payment Status/History (After cancel transaction)

11. System will update the payment status to *Payment Request Cancelled* (Refer Figure 31).

1.2.2.2 Authorization Pending Status

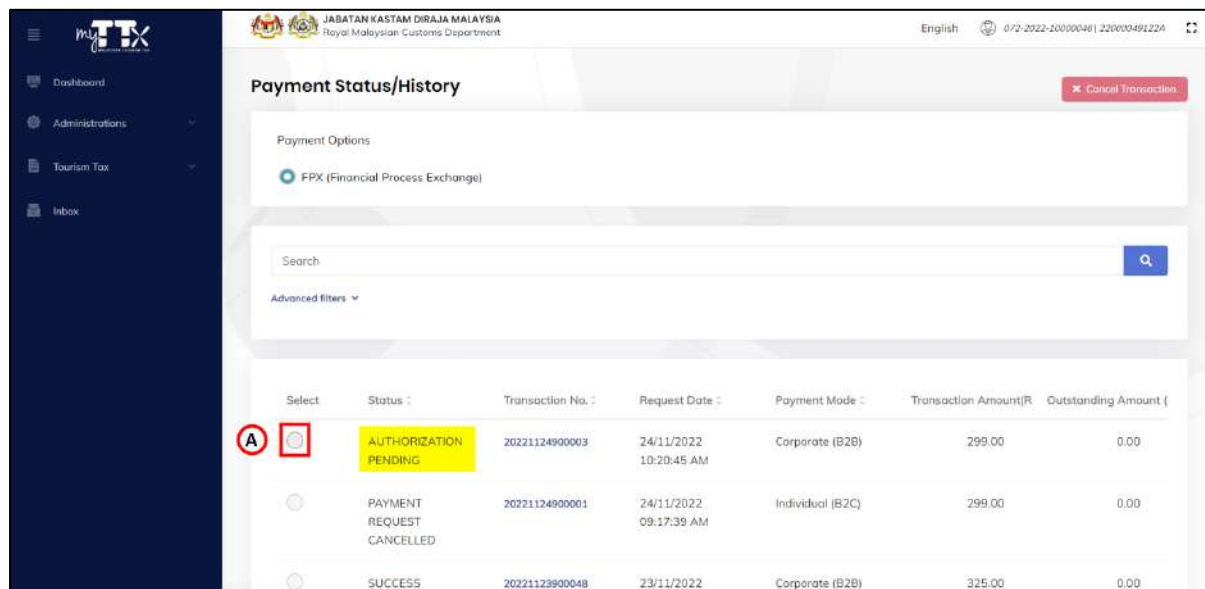


Figure 32 Cancel transaction (Authorization Pending)

1. Click on radio button for the transaction with *Authorization Pending* status (A) (Refer Figure 31).
2. System will enable the **Cancel Transaction** button (B) (Refer Figure 32).

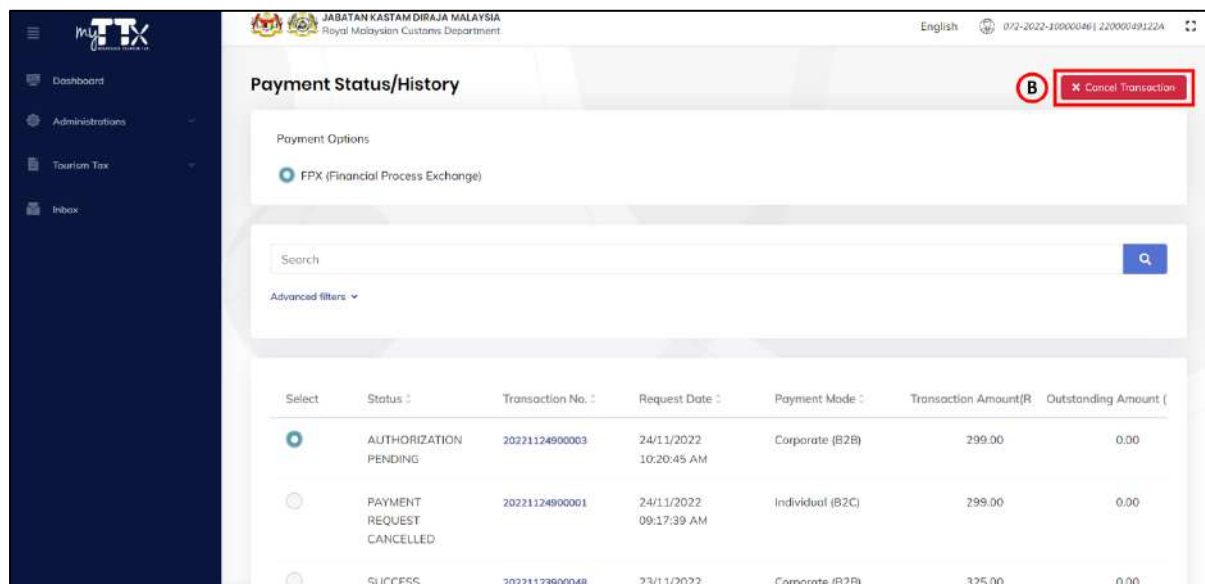


Figure 33 Click on cancel transaction (Authorization Pending)

3. Click on **Cancel Transaction** button (B) to cancel the transaction with *Authorization Pending* status (Refer Figure 32).
4. System will display the **Cancel Transaction** window (Refer Figure 33).



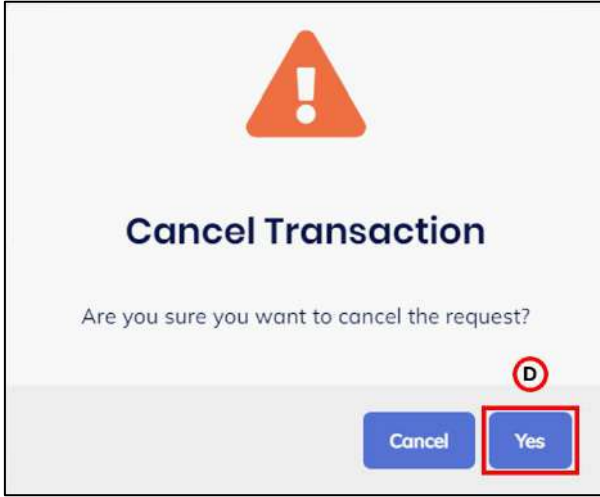
The screenshot shows a 'Cancel Transaction' window with a table of transaction details. The 'Confirm' button is highlighted with a red box and labeled with a circled 'C'.

Transaction No. ▾	Type Of Payment ▾	Form No. ▾	Actual Amount(RM) ▾	Paid Amount ▾
20221124900003	Tax Return	072-30011-0/2211	299.00	0.00
1 total				

Buttons: Close, Confirm (C)

Figure 34 Cancel Transaction window

- Click on **Confirm** button (C) to proceed with cancel the transaction (Refer Figure 33).
- System will display the confirmation message (Refer Figure 34).

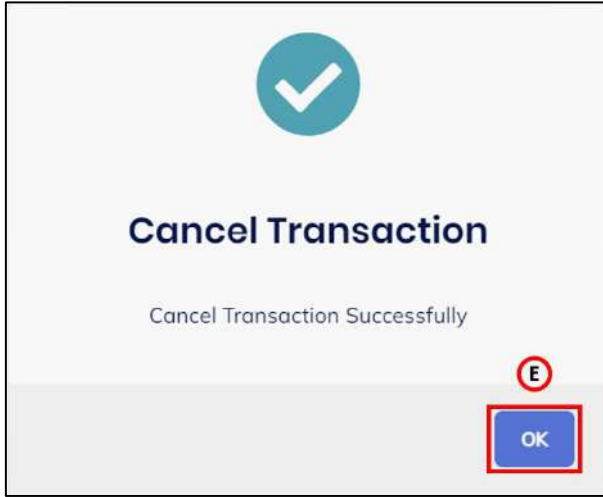


The screenshot shows a confirmation dialog with a warning icon and the text 'Cancel Transaction'. It asks 'Are you sure you want to cancel the request?'. The 'Yes' button is highlighted with a red box and labeled with a circled 'D'.

Buttons: Cancel, Yes (D)

Figure 35 Confirmation message to Cancel Transaction

- Click on **Yes** button (D) (Refer Figure 34).
- System will display the success message (Refer Figure 36).



The screenshot shows a success dialog with a checkmark icon and the text 'Cancel Transaction'. It says 'Cancel Transaction Successfully'. The 'OK' button is highlighted with a red box and labeled with a circled 'E'.

Buttons: OK (E)

Figure 36 Success message for Cancel Transaction



JABATAN KASTAM DIRAJA MALAYSIA

User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0

Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0

Page No : 21

9. Click on **Ok** button (E) (Refer Figure 36).
10. System will display the **Payment Status/History** page (Refer Figure 37).

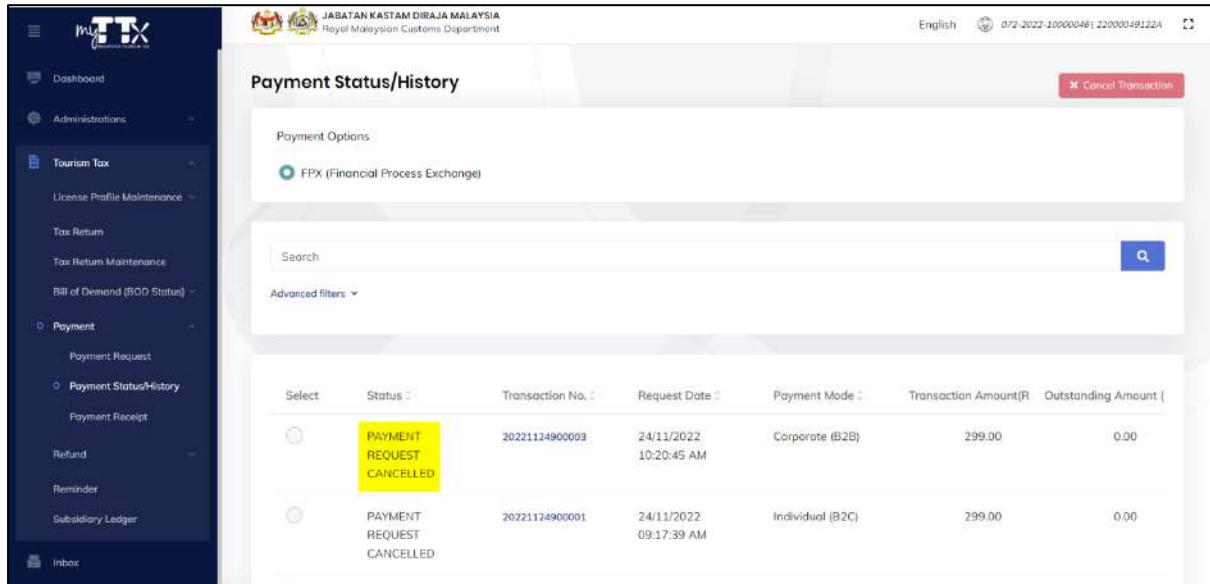


Figure 37 Payment Status/History (After cancel transaction)

11. System will update the payment status to *Payment Request Cancelled* (Refer Figure 36).



1.3 Payment Receipt

Actions	Status	Form No.	Form Type	Receipt Date/Time	Receipt No.	Amount
A Actions	RECEIPTED	161-30036-0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
Actions	RECEIPTED	161-2022-1160025	Bill of Demand	30/11/2022 10:26:59 AM	401597OH	1,170.00
Actions	CANCELLED	161-30030-0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 05:05:46 PM	500513OH	1.00
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 03:39:04 PM	500508OH	350.00
Actions	CANCELLED	161-30020-1/2211	Tax Return	09/11/2022 09:24:20 AM	500507CT	1,000.00


Figure 38 Payment Receipt page

1. Click on **Actions** button (A) (Refer Figure 38).
2. System will display items in **Actions** dropdown button (Refer Figure 39).

Actions	Status	Form No.	Form Type	Receipt Date/Time	Receipt No.	Amount	Print Cou
B View	RECEIPTED	161-30036-0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00	0
C Print	RECEIPTED	161-2022-1160025	Bill of Demand	30/11/2022 10:26:59 AM	401597OH	1,170.00	0
Actions	CANCELLED	161-30030-0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00	0
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 05:05:46 PM	500513OH	1.00	0
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 03:39:04 PM	500508OH	350.00	0
Actions	CANCELLED	161-30020-1/2211	Tax Return	09/11/2022 09:24:20 AM	500507CT	1,000.00	0

Figure 39 Items in Actions dropdown button

3. Click on **View** button (B) to view the preview payment receipt (Refer Figure 39).
4. System will display the preview payment receipt window (Refer Figure 40).
5. Click on **Print** button (C) to print the payment receipt (Refer Figure 39).
6. System will display the print payment receipt window (Refer Figure 41).

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 23

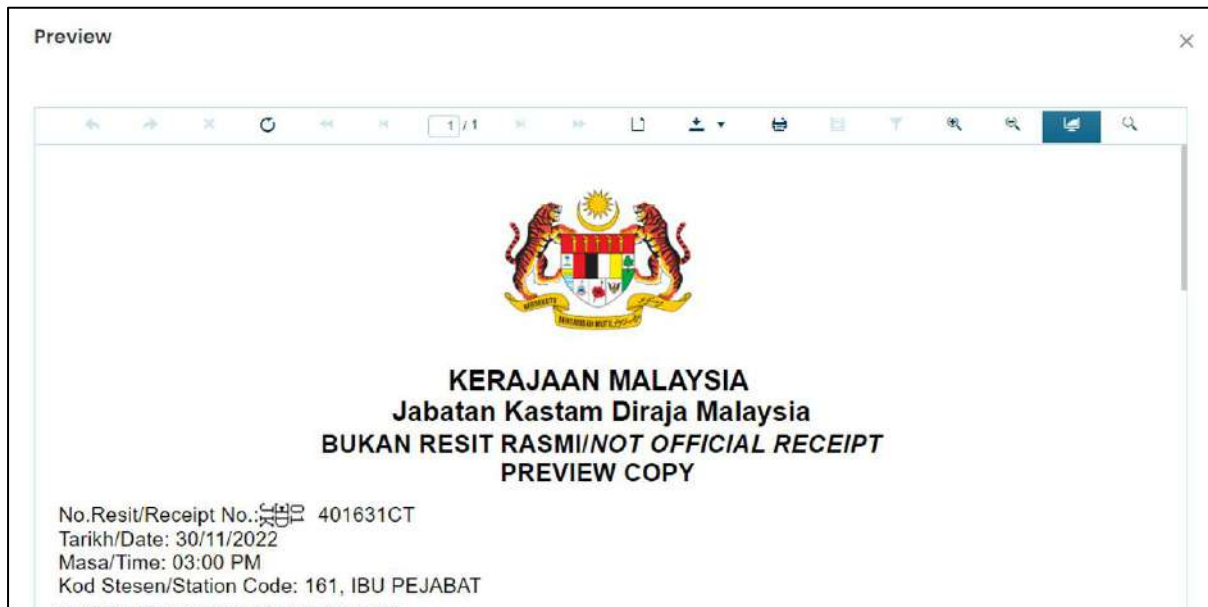


Figure 40 Preview window



Figure 41 Print window

7. Click on **Print** button (D) to print the payment receipt (Refer Figure 41).
 8. Payment receipt is ready to print.
 9. System will update the print count (Refer Figure 42).
- Note: Maximum of Print Count is 3.



JABATAN KASTAM DIRAJA MALAYSIA

User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0


Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0

Page No : 24

The screenshot displays the MYTTX Payment Receipt interface. On the left is a dark blue sidebar with navigation options: Dashboard, Administrations, Tourist Tax, License Profile Maintenance, Tax Return, Tax Return Maintenance, Bill of Demand (BOD Status), Payment, Payment Request, Payment Status/History, Payment Receipt (highlighted), Refund, Reminder, and Subsidiary Ledger. The main content area is titled 'Payment Receipt' and contains a table with the following columns: Actions, Status, Form No., Form Type, Receipt Date/Time, Receipt No., Amount, and Print Cost. The first row is highlighted in yellow, showing a 'RECEIPTED' status for a 'Tax Return' form. The 'Print' button in this row is highlighted in yellow and displays the number '1'.

Actions	Status	Form No.	Form Type	Receipt Date/Time	Receipt No.	Amount	Print Cost
Actions	RECEIPTED	161-30036-0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00	1
Actions	RECEIPTED	161-2022-1160025	Bill of Demand	30/11/2022 10:26:59 AM	401597OH	1,170.00	0
Actions	CANCELLED	161-30030-0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00	0
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 05:05:46 PM	500513OH	1.00	0
Actions	CANCELLED	161-2022-1160024	Bill of Demand	09/11/2022 03:39:04 PM	500508OH	350.00	0
Actions	CANCELLED	161-30020-1/2211	Tax Return	09/11/2022 09:24:20 AM	500507CT	1,000.00	0

Figure 42 Print count update after print payment receipt

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 25

2 Subsidiary Ledger sub-menu

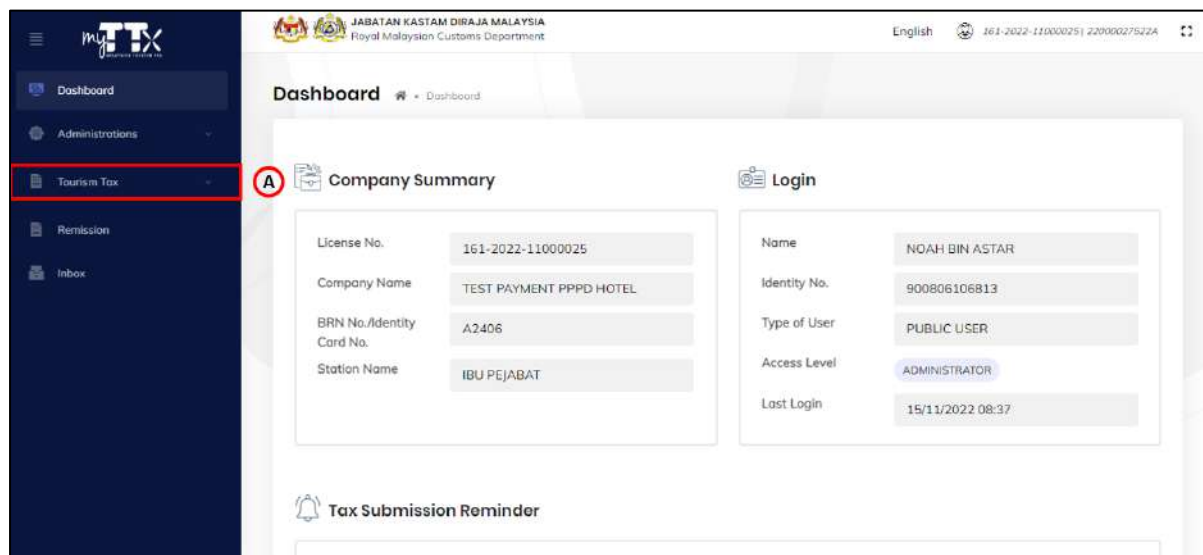


Figure 43 Tourism Tax menu

1. Click on **Tourism Tax** menu (A) (Refer Figure 43).

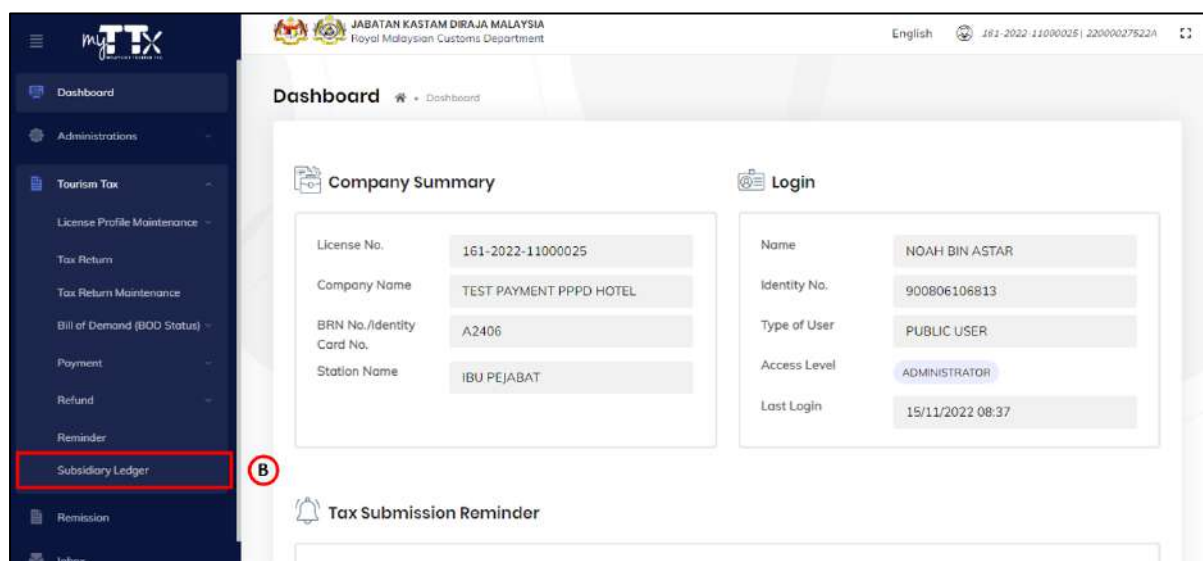


Figure 44 Tourism Tax sub-menu

2. Click on **Subsidiary Ledger** sub-menu (B) (Refer Figure 44).
3. System will display the **Subsidiary Ledger Monitoring** page (Refer Figure 45).

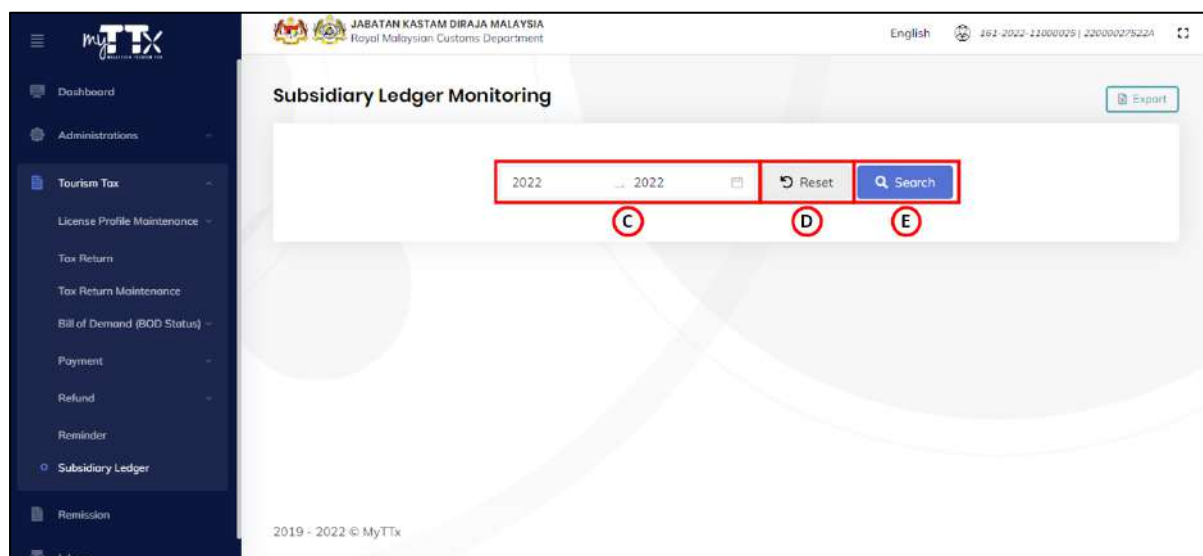


Figure 45 Payment sub-menu

4. Click on **Year** field (C) (Refer Figure 45).
5. System will display the **Year picker** (Refer Figure 46).
6. Click on **Search** button (E) to view the ledger by selected year (Refer Figure 45).
7. System will display the ledger by selected year.
8. Click on **Reset** button (D) to reset the ledger filter (Refer Figure 45).

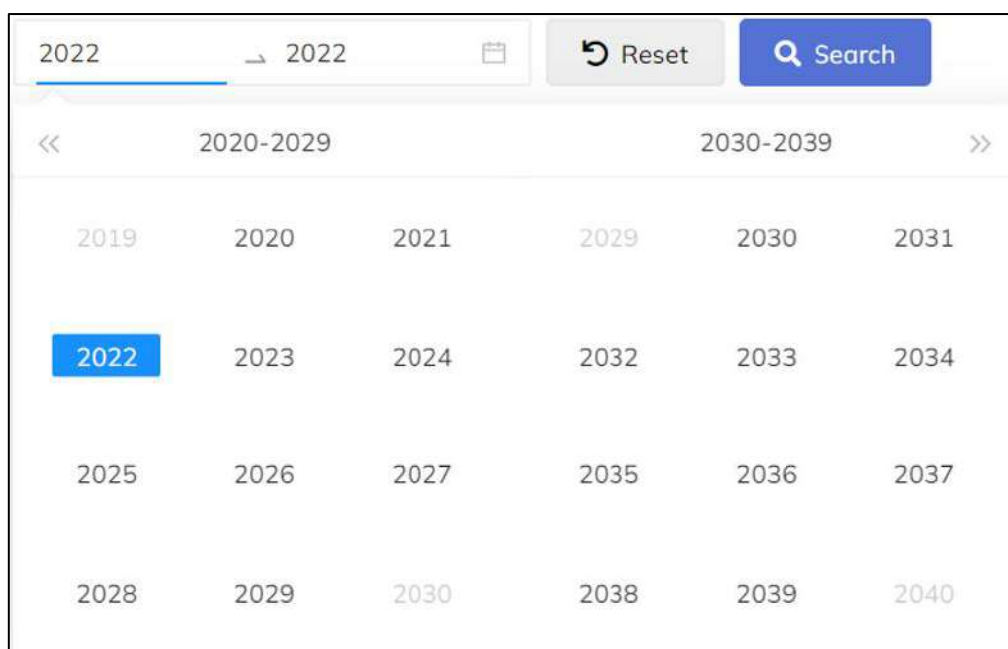


Figure 46 Year picker