

## **USER MANUAL**

MALAYSIAN TOURISM TAX (MyTTx)

PAYMENT MODULE FPX Payment by PPPD

VERSION 2.0

### Table Content

1 Payment sub-menu	1
1.1 Payment Request	3
1.1.1 Request Mode: Individual Account (B2C)	5
1.1.2 Request Mode: Corporate Account (B2B)	9
1.2 Payment Status/History	14
1.2.1 View the Payment Status/History Details	15
1.2.2 Cancel the transaction	16
1.3 Payment Receipt	22
2 Subsidiary Ledger sub-menu	. 25

## List of Figures

Figure 1 Tourism Tax menu	1
Figure 2 Tourism Tax sub-menu	1
Figure 3 Payment sub-menu	2
Figure 4 Payment Request page	3
Figure 5 Select Payment Request to-be pay	3
Figure 6 Confirm Payment Request page	4
Figure 7 Request Mode - Individual Account (B2C)	5
Figure 8 Payment Confirmation Message	6
Figure 9 Payment Gateway	6
Figure 10 FPX Transaction Status page	7
Figure 11 Payment Request (After payment)	7
Figure 12 Payment Status/History page	8
Figure 13 Payment Receipt	8
Figure 14 Request Mode - Corporate Account (B2B)	9
Figure 15 Payment Confirmation Message	10
Figure 16 Payment Gateway	10
Figure 17 FPX Transaction Status page	11
Figure 18 Payment Request (After payment)	12
Figure 19 Payment Status/History page (Authorization Pending)	12
Figure 20 Payment Status/History page (Success)	13
Figure 21 Payment Receipt	13
Figure 22 Choose the Payment Options	14
Figure 23 Payment Status/History - FPX (Financial Process Exchange) page	14
Figure 24 Filter table list for Payment Status/History	15
Figure 25 Payment Status/History Details	15
Figure 26 Cancel transaction (Send to Online Payment)	16
Figure 27 Click on cancel transaction (Send to Online Payment)	16
Figure 28 Cancel Transaction window	17
Figure 29 Confirmation message to Cancel Transaction	17
Figure 30 Success message for Cancel Transaction	17
Figure 31 Payment Status/History (After cancel transaction)	18
Figure 32 Cancel transaction (Authorization Pending)	19
Figure 33 Click on cancel transaction (Authorization Pending)	19
Figure 34 Cancel Transaction window	20
Figure 35 Confirmation message to Cancel Transaction	20
Figure 36 Success message for Cancel Transaction	20
Figure 37 Payment Status/History (After cancel transaction)	21
Figure 38 Payment Receipt page	22
Figure 39 Items in Actions dropdown button	22
Figure 40 Preview window	23
Figure 41 Print window	23
Figure 42 Print count update after print payment receipt	24
Figure 43 Tourism Tax menu	25
Figure 44 Tourism Tax sub-menu	25

Figure 45 Payment sub-menu	26
Figure 46 Year picker	26



#### **User Manual**

Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0 Page No : 1

#### 1 Payment sub-menu

= my <b>: :</b> X	Habatan Kasta Royal Malaysian	M DIRAJA MALAYSIA Customs Deportment		English 🕲 161-2022-110000251 220000275224	0
Dashboard	Dashboard 🛪 - D	bood			
Administrations					
Tourism Tax	Company Su	nmary	E Login		
Remission	License No.	161-2022-11000025	Name	NOAH BIN ASTAR	
Tinbox.	Company Name	TEST PAYMENT PPPD HOTEL	Identity No.	900806106813	
	BRN No./Identity Card No.	A2406	Type of User	PUBLIC USER	
	Station Name	IBU PEJABAT	Access Level	ADMINISTRATOR	1
			Last Login	15/11/2022 08:37	1
	🖄 Tax Submissi	on Reminder			

#### Figure 1 Tourism Tax menu

1. Click on **Tourism Tax** menu (A) (Refer Figure 1).

	my 🗙	1	ABATAN KASTAN Reyal Malaysian (	M DIRAJA MALAYSIA Customs Department		English 🛞 161-2022-110000251 220000275224	n
	Dashboard	Da	ishboard 🕷 - Do	shiboard			
ø	Administrations -						
8	Tourism Tax -	[	Company Sur	nmary	📓 Login		
	License Profile Maintenance – Tax Return	1	License No.	161-2022-11000025	Name	NOAH BIN ASTAR	
	Tax Return Maintenance		Company Name	TEST PAYMENT PPPD HOTEL	Identity No.	900806106813	
	Bill of Demond (BOD Status) -		BRN No./Identity Card No.	A2406	Type of User	PUBLIC USER	
	Poyment -	B	Station Name	IBU PEJABAT	Access Level	ADMINISTRATOR	1
	Refund -				Last Login	15/11/2022 08:37	1
	Reminder						
	Subsidiory Ledger						
B	Remission		🖄 Tax Submissio	on Reminder			
25	Inbox						

Figure 2 Tourism Tax sub-menu

- 2. Click on **Payment** sub-menu (B) (Refer Figure 2).
- 3. System will list out the sub-menu for **Payment** (Refer Figure 3).



Ш	my X	JABATAN KASTAI Royal Malaysian (	M DIRAJA MALAYSIA Eustoms: Department		English 🛞 161-2022-11000025  22000027522A	<b>t</b> 1
	Dashboard	Dashboard # • Do	shboard			
	Administrations -					
	Tourism Tax -	Company Sur	nmary	👸 Login		
	License Profile Molintenance	License No.		Name		
	Tax Return		161-2022-11000025	- Cance	NOAH BIN ASTAR	
	Tax Return Maintenance	Company Name	TEST PAYMENT PPPD HOTEL	Identity No.	900806106813	
	Bill of Demand (BOD Status)	BRN No./Identity Card No.	A2406	Type of User	PUBLIC USER	
	Payment -	Station Name	IBU PEJABAT	Access Level	ADMINISTRATOR	
	Poyment Request			Last Login	16/11/2022 09:22	
	Poyment Status/History				10/11/2022 08:37	
	Poyment Receipt	D				
	Refund	Tax Submissio	on Reminder			
	Reminder					

Figure 3 Payment sub-menu

- 4. Click on Payment Request sub-menu (C) (Refer Figure 3).
- 5. System will display the **Payment Request** page (Refer Figure 4).
- 6. Click on Payment Status/History sub-menu (D) (Refer Figure 3).
- 7. System will display the Payment Status/History page (Refer Figure 22).
- 8. Click on Payment Receipt sub-menu (E) (Refer Figure 3).
- 9. System will display the **Payment Receipt** page (Refer Figure 37).



Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0 Version : 2.0 Page No : 3

#### 1.1 Payment Request

= my	Tx 🦯	Han JABJ Roya	ATAN KASTAM DIRAJA MAI al Malaysian Customs Depa	LAYSIA Intment		Eng	ylish 😨 181-2022-110	00025  220000275224 []
Dashboard	F	Payment R	equest					
Administrat	ions - 🦳	Payment Op	tions: 🔘 FPX (F	inancial Process Excha	nge) 🔵 TT (Telegr	raphic Transfer)		
Tourism Tou	ie Maintenance	Select	Request Date :	Form Type :	Form No. 2	Tax Amount 0	Penalty Amount :	Total Amount :
Tox Return			30/11/2022	Tax Return	161-30036- 0/2211	150.00	45.00	195.00
Tox Return	Maintenance ind (BOD Status) —		16/11/2022	Bill of Demand	161-2022- 1160033	230.00	69.00	299.00
<ul> <li>Payment</li> <li>Payment</li> </ul>	C Request		07/11/2022	Bill of Demond	161-2022- 1160024	669.00	201.00	870.00
Paymen	t Status/History t Receipt	3 total						_
Refund Reminder	v.,							Continue

#### Figure 4 Payment Request page

- 1. Choose the Payment Options (A) (Refer the Figure 4).
- 2. Select the checkbox of **Payment Request to-be pay** (B) (Refer Figure 4).

	my IX	ABA Royal	TAN KASTAM DIRAJA MAI Malaysian Customs Depa	LAYSIA Intment		Eng	ilish 🛞 161-2022-110	00025122000027522A	:3
	Dashboard	Payment R	equest						
Φ	Administrations -	Payment Opt	ions: O FPX (F	inancial Process Excha	inge) 🔿 TT (Teleg	aphic Transfer)			
8	Tourism Tax -	Select	Request Date 0	Form Type :	Form No. 0	Tox Amount :	Penalty Amount :	Total Amount 🗉	
	Tax Return		30/11/2022	Tax Return	161-30036- 0/2211	150.00	45.00	195.00	
	Tax Return Mointenance Bill of Demond (BOD Status) -		16/11/2022	Bill of Demand	161-2022- 1160033	230.00	69.00	299.00	
0	Payment Auguest		07/11/2022	Bill of Demond	161-2022- 1160024	669.00	201.00	870,00	
	Payment Status/History Payment Receipt	3 total							
	Refund						C	Continue	

Figure 5 Select Payment Request to-be pay

- 3. Click on **Continue** button (C) to continue the payment process (Refer Figure 5).
- 4. System will display the Confirm Payment Request page (Refer Figure 6).



Request Date :	Form Type C	Form No. 2	Tax Amount 2	Penalty Amount :
30/11/2022	Tax Return	161-30036- 0/2211	150.00	45.00
1 total				
				Total Amount (RM
				Payment Amount (RM)
				Balance (RM)

Figure 6 Confirm Payment Request page

5. Choose the **Request Mode** (D) (Refer Figure 6).



#### 1.1.1 Request Mode: Individual Account (B2C)

= my 🗙	Good Malay Royal Malay	ASTAM DIRAJA MALAYSIA sion Customs Department			English 😨 181-	2022-11000025 22000027522A
🖳 Dashboard	Confirm Paym	ent Request				
Administrations -	Important Noter	8)				
Tourism Tax	1. Browser F5 or the press conf	Refresh button has bee firmation button, please (	n disabled on this page. I Cancel the transaction at	If you do not see or acciden the Payment Status/ Histo	itally close the online pay ry page and redo the tran	ment pop-up screen after isoction again.
💩 Remission	2. For Corporate a. need to i b. minimum c. maximum	Account (B2B) nform your authorizer to I limit is RM2.00 per trans n amount is limited up to	approve your payment saction RM10.000.000.00 per th	ansoction		
	3. For Individual d. minimum e. maximur	Account (B2C) I limit is RM1.00 per trans n amount is limited up to	saction RM30,000.00 per transa	ction.		
	4. If the Total Ar	nount exceeded the maxi	mum limit, please pay by	cheque at Customs payme	ent counter.	
	do not cancel after 30 minut	our your payment succe your transaction and reti tes, kindly contact Custor	y again to avoid double ns Call Centre.	te Account (828)	autes for the system to up	yatem us success, preuse date. If there is no update
	Request Date :	Form Type 0	Form No. 0	Tax Amount 1	Penalty Amount 0	Total Amount :
	30/11/2022	Tox Return	161-30036- 0/2211	150.00	45.00	195.00
	1 total					
	1 initial				Total Amount (RM)	195.00
	1 total				Total Amount (RM) Poyment Amount (RM) (RM)	195.00
	1 iota/				Total Amount (RM) Payment Amount (RM) Balance (RM)	195.00 195 7 🖉 🕰

Figure 7 Request Mode - Individual Account (B2C)

- 1. Click on *Edit* button (A) to make a partial payment (Refer Figure 7).
- Edit the Payment Amount to-be pay in the Payment Amount (RM) field (B) (Refer Figure 7).
- 3. Click on **Confirm** button (C) to confirm with the payment (Refer Figure 7).
- 4. System will display the **Payment Confirmation Message** (Refer Figure 8).



JABATAN KASTAM DIRAJA MALAYSIA

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Vers

Version : 2.0 Page No : 6

Bank fee RM 0.50 will be imposed to tax payer		
Are you sure want to proceed?		D
	Cancel	ок

Figure 8 Payment Confirmation Message

- 5. Click on **Ok** button (D) if confirm with the bank fee imposed (Refer Figure 8).
- 6. System will display the **Payment Gateway** page (Refer Figure 9).

🕬 🍥 i	abatan Kastam Diraja Malaysia oyal Malaysian Customs Department Payment Page
Payment Confirmation	
Transaction Date:	30/11/2022
Order No.:	20221130900082
Payment Channel:	B2C
Item Summary:	A2406
Total Amount:	RM 195.00
Bank:*	-Select Bank-
Customer Email:	
	F Pay via FPX Back FPX
•	If popup blocker is active, please disable and press refresh
Li	st of Patricipating bank that offering FPX as per link below:
0.0	http://www.myclear.org.my/business-fpx/banks-tpa.html
	Figure 9 Payment Gateway

- Choose the **Bank** from the Bank dropdown list (E) (Refer Figure 9). Note: Mandatory field
- 8. Click on **Pay via FPX** button (F) (Refer Figure 9).



- 9. System will display the chosen Bank page.
- 10. Taxpayer can proceed the payment in the Bank website.

<b>6 1</b>	Jabatan Kastam Diraja Malaysia Royal Malaysian Customs Department Payment Page
	FPX Transaction Status
Successful Transactio	on l
Seller Order No	: 20221130900082
Order Amount	: RM195.00
FPX Transaction ID	: 2211301500010833
Buyer Bank Name	: SBI BANK A
Buyer Name	: N@m3()/PYN&B'UYER
Transaction Date	: 30/11/2022 3:00:01 PM
	G Continue Print

Figure 10 FPX Transaction Status page

- 11. Once the payment is success in the Bank website, system will display the **FPX Transaction Status** page with Successful Transaction status (Refer Figure 10).
- 12. Click on **Continue** button (G) (Refer Figure 10).
- 13. System will display the **Payment Request** page (Refer Figure 11).

≡	my X	ABBATAN KASTAM DIRAJA MALAYSIA Reyal Malaysian Customs Department	English 🛞 161-2022-120000251 220000275224 🕻
	Dashboard	Payment Request	
¢	Administrations -	Payment Options: Individual Account (B2C) Corporate Account (B2B)	
8	Tourism Tax -	Request Date : Type Of Payment : License No. : Tax Amount :	Penalty Amount 🗧 🛛 Total Amount 🗘
B	Remission	No data to display	
ä	Inbox.	O total	Payment Status Payment Receipt
		2019 - 2022 © MyTTx	

Figure 11 Payment Request (After payment)

14. Click on Payment Status button (H) to view the transaction status (Refer Figure 11).



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Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0 Page No : 8

- 15. System will display the Payment Status/ History page (Figure 12).
- 16. Click on **Payment Receipt** button (I) to view the payment receipt (Refer Figure 11).
- 17. System will display the **Payment Receipt** page (Figure 13).

my TX	JAB/ Roya	ATAN KASTAM DIRAJA N Il Malaysian Custams De	IALAYSIA portment		Eng	ilish 🛞 161-2022-1100	0025  22000027522A
Dashboord	Payment S	tatus/History					× Cancel Transaction
Administrations -	Payment Op	tions					
Tourism Tax	O FPX (Fin	ancial Process Excha	inge) 🔘 TT (Telegraphi	c Transfer)			
Tax Return Tax Return Maintenance Bill of Demand (BOD Status) ~	Search	v					Q
Poyment .							
Payment Status/History	Select	Status :	Transaction No. :	Request Date :	Payment Mode :	Transaction Amount	Outstanding Am
Payment Receipt		SUCCESS	20221130900082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00
Reminder	0	SUCCESS	20221130900044	30/11/2022	Individual (B2C)	1,170.00	0.00

Figure 12 Payment Status/History page

18. System will update the payment status to Success (Refer Figure 12).

	my X	Royal Malays	STAM DIRAJA MALAYSIA Ian Customs Department			English 🧳	3 161-2022-11000025	220000275224
	Dashboard	Payment Recei	pt					
۲	Administrations							
	Tourism Tax	Actions	Status :	Form No. 2	Form Type 0	Receipt Date/Time :	Receipt No. :	Amount
	License Profile Maintenance	Actions *	RECEIPTED	161-30036- 0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
	Tax Return Tax Return Mointenance	Actions -	RECEIPTED	161-2022- 1160025	Bill of Demand	30/11/2022 10:26:59 AM	4015970H	1.170.00
o	Bill of Demand (BOD Status) -	¢ Actions *	CANCELLED	161-30030- 0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00
	Payment Request Payment Status/History	Actions =	CANCELLED	161-2022- 1160024	Bill of Demand	09/11/2022 05:05:46 PM	5005130H	1.00
	Poyment Receipt	Actions *	CANCELLED	161-2022- 1160024	Bill of Demand	09/11/2022 03:39:04 PM	5005080H	350.00
	Reminder	Actions =	CANCELLED	161-30020-	Tax Return	09/11/2022	500507CT	1,000.00

Figure 13 Payment Receipt

19. System will generate the payment receipt (Refer Figure 13).



#### 1.1.2 Request Mode: Corporate Account (B2B)

Centered       Administrators         Tourism To:       •         Remission       •         Introd       •         Remission       •         Introd       •         Introd       •         Introd       •         Introd       •         Remission       •         Introd	se the online payment pop-up screa and redo the transaction again. ter: reflected in our system as Success, the system to update. If there is no	en after , please update
Administrators •  Tourism Tax  Formission Inform  Remission Inform  Remission Inform  Remission Inform  Inform Inform  Inform  Inform  Inform  Inform  Inform Inform Inform Inform Inform  Inform  Inform  Inform  Inform Inform  Inform Inform Inform Inform Inform I	se the online payment pop-up screa and redo the transaction again. ter: reflected in our system as Success, the system to update. If there is no	, please update
Tourism Tox       •         Remission       •         Intox	se the online payment pop-up scree and redo the transaction again. ter. reflected in our system as Success, the system to update. If there is no	, please update
Permission       2. For Corporate Account (B2B)       a. need to inform your authorizer to approve your payment         b. minimum limit is RM2.00 per transaction       c. maximum amount is limited up to 0000.000 per transaction.         3. For Individual Account (B2C)       d. minimum limit is RM1.00 per transaction         e. maximum amount is limited up to RM30.000.00 per transaction.         4. If the Total Amount exceeded the maximum limit, please poy by cheque at Customs payment cour         5. If you have made your payment Successfully through online banking and the status has not been do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for ofter 30 minutes, kindly contact Customs Call Centre.         Request Mode:       Individual Account (B2C)       Corporate Account (B2B)         Request Date :       Form Type :       Form No. :       Tax Amount :         16/11/2022       Bill of Demand       161-2022-       230.00         1       Intoi       Total	ter. reflected in our system as Success, the system to update. If there is no naity Amount : Total Amount	t please update
e. maximum amount is limited up to RM10.000.000 per transaction.     3. For Individual Account (B2C)     d. minimum limit is RM1.00 per transaction     e. maximum amount is limited up to RM30.000.00 per transaction.     4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment cour     5. If you have made your payment Successfully through online banking and the status has not been     do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for     ofter 30 minutes, kindly contact Customs Call Centre.      Request Mode:      Request Date : Form Type : Form No. : Tax Amount : Pe     16/11/2022     Bill of Demand     161-2022-     230.00     1160033     Instal	ter. reflected in our system as Success, the system to update. If there is no naty Amount : Total Amount	; please update
A. For Individual Account (B2C)     d. minimum limit & RM.00 per transaction     e. maximum amount is limited up to RM30.000.00 per transaction.     4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment cour     5. If you have made your payment Successfully through online banking and the status has not been     do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for     ofter 30 minutes, kindly contact Customs Call Centre.  Request Mode:  Request Mode:  Request Date : Form Type : Form No. : Tax Amount : Pe     16/11/2022 Bill of Demand     161-2022-     230.00     1160033	ter: reflected in our system as Success, the system to update. If there is no naity Amount : Total Amount	, please update t :
e. maximum amount is limited up to RM30.000.00 per transaction. 4. If the Total Amount exceeded the maximum limit, please pay by cheque at Customs payment cour 5. If you have made your payment Successfully through anline banking and the status has not beer do not cancel your transaction and retry again to avoid double pay. Please walt for 30 minutes for after 30 minutes, kindly contact Customs Call Centre.  Request Made:  Request Date : Form Type : Form No. : Tax Amount : Pe 16/11/2022 Bill of Demand 161-2022- 230.00 1160033  1 total	ter. reflected in our system as Success, the system to update. If there is no naity Amount : Total Amount	: please Pupdate
4. If the Total Amount exceeded the maximum limit, please pay by cheque of Customs payment cour     5. If you have made your payment Successfully through online banking and the status has not beer     do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for     after 30 minutes, kindly contact Customs Call Centre.      Request Mode:      Request Date : Form Type : Form No. : Tax Amount : Pe     16/11/2022 Bill of Demand 161-2022- 230.00     1160033     1 total	ter. reflected in our system as Success, the system to update. If there is no natry Amount : Total Amount	s, please + update t 5
b. If you have made your payment Successfully introduce noting and the status has not beer do not cancel your transaction and retry again to avoid double pay. Please wait for 30 minutes for after 30 minutes, kindly contact Customs Call Centre.         Request Mode: <ul> <li>Individual Account (B2C)</li> <li>Corporate Account (B2B)</li> </ul> Request Date :          Form Type C <ul> <li>Form No. I</li> <li>Tax Amount I</li> <li>Pe</li> <li>16/11/2022</li> <li>Bill of Demand</li> <li>161-2022-</li> <li>230.00</li> <li>Individual</li> </ul> 1 Initial <ul> <li>Tet</li> <li>Pa</li> <li>Initial</li> <li>Initial</li> </ul>	retitected in our system as Success, the system to update. If there is no naity Amount : Total Amount	t 3
Request Mode:       Individual Account (B2C)       Corporate Account (B2B)         Request Date :       Form Type :       Form No. :       Tax Amount :       Peter 16/11/2022         16/11/2022       Bill of Demand       161-2022- 1160033       230.00       Tat         1 Introl       Tat       Tat       Pater 16/11/2022       1160033       1160033	nalty Amount - Total Amount	t?
Request Mode:       Individual Account (B2C)       Corporate Account (B2B)         Request Date :       Form Type :       Form No. :       Tax Amount :       Pe         16/11/2022       Bill of Demand       161-2022-       230.00       1160033         1 total       Tot       Tot       Pa         1 total       Individual Account (B2C)       Individual Account (B2C)       100033	naity Amount - Total Amount	t÷
Request Date :         Form Type :         Form No. :         Tax Amount :         Pt           16/11/2022         Bill of Demand         161-2022- 1160033         230.00         1           1 total         Tot         Tot         1         1	nalty Amount - Total Amount	t :
16/11/2022 Bill of Demand 161-2022- 230.00 1160033 1 total Tet (Pa Ba	100000000000000000000000000000000000000	
1 total Ter (R9 Big	69.00 299	9.00
Τσ Ρα (R) Βα		
Pa (R) Ba	al Amount (RM) 299.00	
(R) Ba	ment Amount B 299	
Bo		
	ance (RM) 0.00	
	Back	onfirm
2019 - 2022 (© MyTTx	_	

- 1. Click on *Edit* button (A) to make a partial payment (Refer Figure 14).
- 2. Edit the **Payment Amount to-be pay** in the Payment Amount (RM) field (B) (Refer Figure 14).
- 3. Click on **Confirm** button (C) to confirm with the payment (Refer Figure 14).
- 4. System will display the **Payment Confirmation Message** (Refer Figure 15).



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Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0

Page No : 10

Bank fee RM 1.00 will be imposed to tax payer	
Are you sure want to proceed?	D
Cancel	ок

Figure 15 Payment Confirmation Message

- 5. Click on **Ok** button (D) if confirm with the bank fee imposed (Refer Figure 15).
- 6. System will display the **Payment Gateway** page (Refer Figure 16).

<b>60 6</b> 0	Jabatan Kastam Diraja Malaysia Royal Malaysian Customs Department Payment Page
<b>Payment Confirmation</b>	
Transaction Date: Order No.: Payment Channel: Item Summary: Total Amount: Bank:*	01/12/2022 20221201900021 B2B A2406 RM 299.00 -Select Bank-
Customer Email:	
by the king on the Pay via	Pay via FPX Back
	*If popup blocker is active, please disable and press refresh
	List of Patricipating bank that offering FPX as per link below:

Figure 16 Payment Gateway

7. Choose the **Bank** from the Bank dropdown list (E) (Refer Figure 16).

Note: Mandatory field



#### User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

· ·

Version : 2.0 Page No : 11

- 8. Click on Pay via FPX button (F) (Refer Figure 16).
- 9. System will display the chosen Bank page.
- 10. Taxpayer can proceed the payment in the Bank website.

<b>60 6</b> 0	Jabatan Kastam Diraja Malaysia Royal Malaysian Customs Department Payment Page
	FPX Transaction Status
Authorization Pendin (B2B)	g
Seller Order No	: 20221201900021
Order Amount	: RM299.00
FPX Transaction ID	: 2212011544140847
Buyer Bank Name	: SBI BANK A
Buyer Name	: N@m3()/PYN&B'UYER
Transaction Date	: 1/12/2022 3:44:14 PM
	Continue Print

Figure 17 FPX Transaction Status page

- 11. Once the payment is success in the Bank website, system will display the **FPX Transaction Status** page with Authorization Pending (B2B) status (Refer Figure 17).
- 12. Click on **Continue** button (G) (Refer Figure 17).
- 13. System will display the **Payment Request** page (Refer Figure 18).



#### **User Manual**

Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0 Page No : 12

= my <b>-</b> X	Royal Malaysian Customs Department
Dashboard	Payment Request
Administrations -	Payment Options: O Individual Account (B2C) O Corporate Account (B2B)
📄 Tourism Tax 🗸	Request Date : Type Of Payment : License No. : Tax Amount : Penalty Amount : Total Amount :
S. Remission	No data to display
inbox.	O total Payment Status Payment Receipt
	2019 - 2022 © MyTTx

Figure 18 Payment Request (After payment)

- 14. Click on **Payment Status** button (H) to view the transaction status (Refer Figure 18).
- 15. System will display the **Payment Status/ History** page (Figure 19).

= my X	Hand Hand Hand	BATAN KASTAM DIRAJA MA ral Melaysian Customs Dep	ILAYSIA artment			English 😨 161-20	22-11000025122000027522A
💭 Doshboord	Payment S	Status <mark>/H</mark> istory					× Concel Transaction
Administrations	Payment Op	ptions					
Tourism Tax	O FPX (Fi	nancial Process Exchan	ge) 🔵 TT (Telegraphic Tro	insfer)			
Tax Return	Search						0
Tox Return Maintenance	Advanced filter	s v					
Payment -	-						
Payment Status/History	Select	Status 1	Transaction No. :	Request Date I	Payment Mode 7	Transaction Amount(R!	Outstanding Amount (F
Refund -	0	AUTHORIZATION	20221201900021	01/12/2022 03:41:09 PM	Corporate (B2B)	299.00	0.00
Reminder Subsidiary Ledger	0	PAYMENT REQUEST	20221201900016	01/12/2022 02:57:08 PM	Individual (B2C)	299.00	0.00
C. Walking		Contraction of the second second second					

Figure 19 Payment Status/History page (Authorization Pending)

- 16. System will update the payment status to Success (Refer Figure 19).
- 17. Once the payment is approved by the Authorizer in the Bank website, system will update the payment status to Success (Refer Figure 20).



#### **User Manual**

Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0 Page No : 13

= my <b>- i</b> X	A Contraction of the second se	ATAN KASTAM DIRAJA N al Malaysian Customs De	IALAYSIA partment		Eng	lish 🛞 361-2022-1100	0025122000027522A
🗐 Dashboard	Payment S	itatus/History					× Cancel Transaction
Administrations	Payment Op	tions					
Tourism Tax	O FPX (Fir	nancial Process Excha	inge) 🔘 TT (Telegraphi	c Transfer)			
License Profile Maintenance							
Tax Return							
Tax Return Maintenance	Search						٩
Bill of Demand (BOD Status)	Advanced filter	5 <b>*</b>					
Poyment							
Payment Request							
Payment Status/History	Select	Status :	Transaction No. 0	Request Date :	Payment Mode :	Transaction Amoun	Outstanding Am
Payment Receipt	0	SUCCESS	20221201900021	01/12/2022	Corporate (B2B)	299.00	0.00
Refund				03:41:09 PM			
Reminder	0	PAYMENT	20221201900016	01/12/2022	Individual (B2C)	299.00	0.00

Figure 20 Payment Status/History page (Success)

E	my <b>t T</b> X	Royal Malaysi	STAM DIRAJA MALAYSIA on Customs Department			English 🤅	J 181-2022-11000025	22000027522A
関 Dash	iboord	Payment Recei	ot					
Adm	inistrations -	Antina	51-51-5	Free No. 5		Resolut Data (Time )	Develop No. 2	
E Touri	sm Tax	Actions	Status -	Form No	Form type -	Receipt Date time .	Receipt No	Amount
Licen	ise Profile Maintenance	🌣 Actions 🝷	RECEIPTED	161-2022- 1160033	Bill of Demand	01/12/2022 03:56:55 PM	4016700H	299.00
Tax F	Return							
Tox F	Return Maintenance	Actions *	RECEIPTED	161-30036- 0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
Bill o	f Demand (BOD Status) -							
о Рауп	nent o	C Actions *	RECEIPTED	161-2022- 1160025	Bill of Demand	30/11/2022 10:26:59 AM	4015970H	1.170.00
P	oyment Request							
	ayment Status/History	Contraction Actions	CANCELLED	161-30030- 0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00
O P	oyment Receipt	Actions -	CANCELLED	161-2022-	Bill of Demand	09/11/2022	500513OH	1.00
Refu	nd 🤟			1160024		05:05:46 PM		
Remi	inder	Actions *	CANCELLED	161-2022-	Bill of Demand	09/11/2022	5005080H	350.00

Figure 21 Payment Receipt

18. System will generate the payment receipt (Refer Figure 21).



#### 1.2 Payment Status/History

my IX	Roy	ATAN KASTAM DIRAJA I al Malaysian Custams Di	IALAYSIA apartment		Eng	lish 🛞 161-2022-1100	0025  22000627522A
Dashboard	Payment S	status/History	,				× Cancel Transaction
Administrations -	Payment Op	tions					
Tourism Tax		nancial Process Exche	onge) 🔘 TT (Telegrophi	c Transfer)			
License Profile Mointenonce -			1.1				
Tax Return Maintenance	Search						٩
Bill of Demond (BOD Status) -	Advanced filter	5 2					
Poyment -							
Poyment Request Poyment Status/History							
Poyment Receipt	Select	Status :	Transaction No. 3	Request Date :	Payment Mode 🗆	Transaction Amount	Outstanding Am
Befund		SUCCESS	20221136900082	30/11/2022 02:57:14 PM	Individual (B2C)	195.00	0.00

1. Click on **FPX (Financial Process Exchange)** radio button (A) (Refer Figure 22).

 System will display the Payment Status/History page for FPX (Financial Process Exchange) Payment Options (Refer Figure 23).

	my 🔣		ABATAN KASTAM DIRAJA N oyol Moloysion Customs De	ALAYSIA portment		Eng	lish 🖗 161-2022-1100	0025  220000275224
ę	Dashboard	Payment	Status/History	,				X Concel Transaction
•	Administrations -	Payment	Options					
8	Tourism Tax ~	O FPX (	Financial Process Excha	ange) 🔘 TT (Telegraphi	c Transfer)			
	License Profile Maintenance -							
	Tox Return							1000
	Tox Return Maintenance	Search						۹
	Bill of Demand (BOD Status) -	B Advanced filt	ters 🛩					
a	Poyment							
	Poyment Request							
	Payment Status/History	Select	Status 🗉	Transaction No. :	Request Date :	Payment Mode :	Transaction Amount	Outstanding Am
	Payment Receipt		SUCCESS	20221130900082	30/11/2022	Individual (B2C)	195.00	0.00
	Refund		and to be led a	ever 130300002	02:57:14 PM	in national and a state	193.00	
	Reminder	0	SUCCESS	20221130900044	30/11/2022	Individual (B2C)	1,170.00	0.00

Figure 23 Payment Status/History - FPX (Financial Process Exchange) page

- 3. Click on **Advanced Filter** (B) to filter the Payment Status/History table list (Refer Figure 23).
- 4. System will display the filter fields (Refer Figure 24).



	my X	Boyol Moleysion Custerns Department			English 😴 161-20	22-110000251220000275224
	Dashboard	Payment Status/History				K Cancel Transaction
	Administrations	Payment Options				
	Tourism Tax -	SFPX (Financial Process Exchange)	T (Telegraphic Transfer)			
	License Profile Maintenance					
	Tax Return	Search				٩
	Tax Return Maintenance	Advanced filters A				
	Bill of Demand (BOD Status) -	Transaction No.	Transaction Date		Status	
	Payment -	Transaction No.	Select date	8	Please Choose	×,
	Poyment Request					- 10 C
	Payment Status/History				S Cie	ar Q Search
	Payment Receipt					
	Refund ~				C	
	Reminder	Select Status Tra	nsaction No. C Request Date C	Payment Mode :	Transaction Amount(R)	Outstanding Amount (F
	Subsidiory Ledger	SUCCESS E 202	21130900082 30/11/2022	Individual (B2C)	195.00	0.00
8	Remission		02-57-14 PM			

Figure 24 Filter table list for Payment Status/History

- 5. Filter the Payment Status/History table list by
  - a. Transaction No.
  - b. Transaction Date
  - c. Status
- 6. Click on **Clear** button (C) to clear all the filter fields (Refer Figure 24).
- 7. Click on **Search** button (D) to filter the Payment Status/History table list (Refer Figure 24).
- 8. Click on **Transaction No** hyperlink (E) to view the Payment Status/History details (Refer Figure 24).

#### 1.2.1 View the Payment Status/History Details

Transaction No. 0	Type Of Payment 0	Form No. 0	Actual Amount(RM)	Poid Amount :
20221130900082	Tax Return	161-30036-0/2211	195.00	195.00
1 total				

Figure 25 Payment Status/History Details

1. Click on **Close** button (A) to return back Payment Status/History page (Refer Figure 25).



# User Manual Doc Ref : EITS/CMMI/ENG/RSD/UM Version : 2.0 Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0 Page No : 16

#### 1.2.2 Cancel the transaction

#### 1.2.2.1 Send To Online Payment Status

111	my <b>t T</b> X	Hoye Roye	ATAN KASTAM DIRAJA M I Malaysian Customs Dep	ALAYSIA portment		Eng	lish 🕲 161-2022-1100	00251 220000278224
	Dashboard	Payment S	tatus/History					* Cancel Transaction
	Administrations -	Payment Op	tions					
	Tourism Tax	O FPX (Fin	ancial Process Excha	nge) 🔘 TT (Telegraphi	c Transfer)			
	License Profile Maintenance							
	Tax Return Molintenance	Search						Q
	Bill of Demond (BOD Status) -	Advanced filters	×.					
	Payment -							
	Payment Status/History	Select	Status :	Transaction No. 3	Request Date :	Payment Mode :	Transaction Amoun	Outstanding Am
	Poyment Receipt		SEND TO	20221201900016	01/12/2022	Individual (B2C)	299.00	0.00
	Refund		ONLINE PAYMENT		02:57:08 PM			
	TEMPERATURA VI					618239 - 1682423	2224-227	

Figure 26 Cancel transaction (Send to Online Payment)

- 1. Click on radio button for the transaction with Send to Online Payment status (A) (Refer Figure 26).
- 2. System will enable the **Cancel Transaction** button (B) (Refer Figure 27).

= my	Hay Contract JAB/ Royc	ATAN KASTAM DIRAJA N al Malaysian Customs De	IALAYSIA portment		Eng	lish 🛞 163-2022-1200	00251220000275224
Doshboard	Payment S	tatus/History	,			<b>B</b>	X Cancel Transaction
Administrations -	Poyment Op	tions					
Tourism Tox -	O FPX (Fin	iancial Process Excho	unge) 🔘 TT (Telegraphi	c Transfer)			
Tax Return							_
Tax Return Maintenance	Search						Q
Bill of Demand (BOD Status) -	Advanced filters	. *					_
Poyment							
Poyment Request							
Payment Status/History	Select	Status :	Transaction No. 3	Request Date :	Payment Mode :	Transaction Amoun	Outstanding Am
Poyment Receipt	0	SEND TO	20221201900016	01/12/2022	Individual (B2C)	299.00	0.00
Refund -		ONLINE		02:57:08 PM			0.00
Remindes		ALC TRATERIA		1999 (11) (1999 (1))			

Figure 27 Click on cancel transaction (Send to Online Payment)

- 3. Click on **Cancel Transaction** button (B) to cancel the transaction with Send to Online *Payment* status (Refer Figure 27).
- 4. System will display the Cancel Transaction window (Refer Figure 28).



#### **User Manual**

Doc Ref : EITS/CMMI/ENG/RSD/UM Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0 Version : 2.0 Page No : 17

	type of regiments	Form No. 2	Actual Amount(RM) =	Paid Amount :
20221201900016	Bill of Demand	161-2022-1160033	299.00	0.0

Figure 28 Cancel Transaction window

- 5. Click on **Confirm** button (C) to proceed with cancel the transaction (Refer Figure 28).
- 6. System will display the confirmation message (Refer Figure 29).



Figure 29 Confirmation message to Cancel Transaction

- 7. Click on Yes button (D) (Refer Figure 29).
- 8. System will display the success message (Refer Figure 30).



Figure 30 Success message for Cancel Transaction



#### User Manual

Doc Ref : EITS/CMMI/ENG/RSD/UM Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0 Version : 2.0 Page No : 18

- 9. Click on **Ok** button (E) (Refer Figure 30).
- 10. System will display the **Payment Status/History** page (Refer Figure 31).

= my 🔀	A A A A A A A A A A A A A A A A A A A	TAN KASTAM DIRAJA MA I Moloysian Customs Dep	ALAYSIA karbment		Eng	lish 🕃 161-2022-1100	0025  22000027522A
Dashboord	Payment S	tatus/History					× Cancel Transaction
Administrations -	Payment Op	tions					
📋 Tourism Tax 🗠	O FPX (Fin	ancial Process Exchar	nge) 🔘 TT (Telegraphi	c Transfer)			
License Profile Maintenance -							
Tax Return							
Tox Return Maintenance	Search						٩
Bill of Demond (BOD Status)	Advanced filters	×					
O Poyment							
Payment Request							
Payment Status/History	Select	Status :	Transaction No. 3	Request Date :	Payment Mode :	Transaction Amount	Outstanding Am
Poyment Receipt		DAVAGENT	20221201000010	01/10/2022	la dividual (D2A)	200.00	
Refund		REQUEST	20221201900016	02:57:08 PM	individual (82C)	299.00	0.00
Reminder		CARCELLED					

Figure 31 Payment Status/History (After cancel transaction)

11. System will update the payment status to Payment Request Cancelled (Refer Figure 31).



#### 1.2.2.2 Authorization Pending Status

=	my X		Hand Hand	TAN KASTAM DIRAJA MALAY Malaysian Customs Departm	(SIA lient			English 🕲 072-20.	12-10000046 22000049122A
w	Dashboard		Payment S	tatus/History					× Cancel Transaction
ø	Administrations	2	Payment Op	lions					
В	Tourism Tax		O FPX (Fin	ancial Process Exchange)					
ñ	Inbox								
			Search						۹
			Advanced filters	¥					
			Select	Status :	Transaction No. 1	Request Date 0	Payment Mode 0	Transaction Amount(R	Outstanding Amount (
			A 🖸	AUTHORIZATION PENDING	20221124900003	24/11/2022 10:20:45 AM	Corporate (B2B)	299.00	0.00
				PAYMENT REQUEST CANCELLED	20221124900001	24/11/2022 09:17:39 AM	Individual (B2C)	299.00	0.00
			0	SUCCESS	20221123900048	23/11/2022	Corporate (B2B)	325.00	0.00

Figure 32 Cancel transaction (Authorization Pending)

- 1. Click on radio button for the transaction with Authorization Pending status (A) (Refer Figure 31).
- 2. System will enable the **Cancel Transaction** button (B) (Refer Figure 32).

≡	my X		ACT ACT ARBA	ATAN KASTAM DIRAJA MALAY Il Molaysian Custams Departm	YSIA hent			English 💮 072-202	22-10900046  22000049122A
	Dashboard		Payment S	tatus/History				B	× Cancel Transaction
0	Administrations	-	Payment Op	tions					
B	Tourism Tax	÷.	O FPX (Fin	ancial Process Exchange)					
4	Inibax								
			Search						٩
			Advanced filters						
			Select	Status :	Transaction No. :	Request Date 0	Payment Made 1	Transaction Amount(R	Outstanding Amount (
			0	AUTHORIZATION PENDING	20221124900003	24/11/2022 10:20:45 AM	Corporate (B2B)	299.00	0.00
				PAYMENT REQUEST CANCELLED	20221124900001	24/11/2022 09:17:39 AM	Individual (B2C)	299.00	0.00
			0	SUCCESS	20221123900048	23/11/2022	Corporate (B2B)	325.00	0.00

Figure 33 Click on cancel transaction (Authorization Pending)

- 3. Click on **Cancel Transaction** button (B) to cancel the transaction with Authorization Pending status (Refer Figure 32).
- 4. System will display the **Cancel Transaction** window (Refer Figure 33).

	User Manual	
	Doc Ref : EITS/CMMI/ENG/RSD/UM	Version : 2.0
JABATAN KASTAM DIRAJA MALAYSIA	Doc ID : MYTTX_PPPD_PAYMENT_FPX_UM_v2.0	Page No : 20

Transaction No. 0	Type Of Payment :	Form No. 0	Actual Amount(RM)	Paid Amount 0
20221124900003	Tax Return	072-30011-0/2211	299.00	0.00
1 total				C

Figure 34 Cancel Transaction window

- 5. Click on **Confirm** button (C) to proceed with cancel the transaction (Refer Figure 33).
- 6. System will display the confirmation message (Refer Figure 34).



Figure 35 Confirmation message to Cancel Transaction

- 7. Click on Yes button (D) (Refer Figure 34).
- 8. System will display the success message (Refer Figure 36).



Figure 36 Success message for Cancel Transaction



Doc Ref : EITS/CMMI/ENG/RSD/UM Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Version : 2.0 Page No : 21

JABATAN KASTAM DIRAJA MALAYSIA

- 9. Click on **Ok** button (E) (Refer Figure 36).
- 10. System will display the **Payment Status/History** page (Refer Figure 37).

= mi	TX _	Hand About	AN KASTAM DIRAJA MALA Maloysian Customs Depart	YSIA mont			English 🛞 0/2-202	12-10000461 22000049122A
💭 Dashboo	đ	Payment St	atus/History					× Concel Transaction
Administ	ations	Payment Opti	ons					
E Tourism	afile Maintenance	O FPX (Fina	ncial Process Exchange	0				
Tax Retu Tax Retu Bill of De	n n Maintenance nond (BOD Status)	Search Advanced filters						Q
Payment Paym	ent Request							
Poym	nt Status/History	Select	Status 0	Transaction No. 0	Request Date :	Payment Mode :	Transaction Amount(R	Outstanding Amount (
Refund			PAYMENT REQUEST CANCELLED	20221124900003	24/11/2022 10:20:45 AM	Corporate (B2B)	299.00	0.00
Subsidia	/ Ledger		PAYMENT REQUEST	20221124900001	24/11/2022 09:17:39 AM	Individual (82C)	299.00	0.00
inbox 着			CANCELLED					

Figure 37 Payment Status/History (After cancel transaction)

11. System will update the payment status to *Payment Request Cancelled* (Refer Figure 36).



Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0 Version : 2.0 Page No : 22

#### 1.3 Payment Receipt

= my	ABATAN K Reyal Malay	ASTAM DIRAJA MALAYSIA Ision Customs Department	1		English 🥳	3 161-2022-11000025	1 22000027522A
🛒 Dashboard	Payment Rece	ipt					
Administrations	Astland	Checkur *	From No. 1	Free Tree 1	Paralat Data/Time *	Decelet No. 5	Amount
📋 Tourism Tax -	Actions	Stotus	Porm No	Point type -	Receipt Date Time .	Perceipt No	Amount
License Profile Maintenance	Actions +	RECEIPTED	161-30036- 0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00
Tax Return	Actions *	RECEIPTED	161-2022-	Bill of Demand	30/11/2022	4015970H	1,170.00
Tax Return Mointenance			1160025		10:26:59 AM		
Bill of Demand (BOD Status) -	Actions -	CANCELLED	161-30030-	Tax Return	14/11/2022	401121CT	300.00
• Payment -			0/2211		10:08:22 AM		
Poyment Request	Actions *	CANCELLED	161-2022-	Bill of Demand	09/11/2022	500513OH	1.00
Payment Status/History	(had an addition)		1160024		05:05:46 PM		
Poyment Receipt	Actions -	CANCELLED	161-2022-	Bill of Demond	09/11/2022	500508OH	350.00
Refund -			1160024		03:39:04 PM		
Reminder	Actions =	CANCELLED	161-30020-	Tax Return	09/11/2022	500507CT	1,000.00

Figure 38 Payment Receipt page

- 1. Click on Actions button (A) (Refer Figure 38).
- 2. System will display items in Actions dropdown button (Refer Figure 39).

my <b></b> X	Royal Mak	rysion Customs Department				English	G 161-2022-110000	i51 22000327522A
Dashboord	Payment Reco	pipt						
Administrations -		Charles and					· · · · ·	
Tourism Tax -	Actions	Status	Form No	Form Type -	Heceipt Date/ Lime -	Heceipt No	Althought -	Phint Cou
License Profile Maintenance	Actions •	RECEIPTED	161-30036- 0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00	0
Tax Return	B D Driet		1000000		1211-12120	Second Second	1000000	
Tax Return Mointenance	- Fint		161-2022- 1160025	Bill of Demand	30/11/2022 10:26:59 AM	4015970H	1.170.00	0
Bill of Demand (BOD Status) -	_							
Payment ×	Actions •	CANCELLED	161-30030- 0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00	0
Poyment Request								
Poyment Status/History	Actions *	CANCELLED	161-2022- 1160024	Bill of Demand	09/11/2022 05:05:46 PM	5005130H	1.00	0
<ul> <li>Poyment Receipt</li> </ul>	Constant of the second							
Refund -	<ul> <li>Actions •</li> </ul>	CANCELLED	161-2022- 1160024	Bill of Demand	03/10/2022 03:39:04 PM	2002080H	350.00	0
Reminder	Actions *	CANCELLED	161-30020-	Tox Return	09/11/2022	500507CT	1.000.00	0
Subsidiary Ledger			1/2211		09:24:20 AM			

Figure 39 Items in Actions dropdown button

- 3. Click on View button (B) to view the preview payment receipt (Refer Figure 39).
- 4. System will display the preview payment receipt window (Refer Figure 40).
- 5. Click on **Print** button (C) to print the payment receipt (Refer Figure 39).
- 6. System will display the print payment receipt window (Refer Figure 41).



#### **User Manual**

Doc Ref : EITS/CMMI/ENG/RSD/UM Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Version : 2.0 Page No : 23



Figure 40 Preview window



Figure 41 Print window

- 7. Click on **Print** button (D) to print the payment receipt (Refer Figure 41).
- 8. Payment receipt is ready to print.
- 9. System will update the print count (Refer Figure 42).
  - Note: Maximum of Print Count is 3.

JABATAN KASTAM DIRAJA MALAYSIA			User Manual						
			Doc Ref	: EITS/CM	MI/ENG/RSD/	/UM		Version : 2.0	
			Doc ID :	MYTTX_P	PPD_PAYME	ENT_FPX_	UM_v2.0	Page No : 2	
= my	ABATAN K Royal Mala	ASTAM DIRAJA MALAYSIA yolan Custams Department				English	(2) 161-2022-1100000	15] 22000077522A	
😇 Dashboord	Payment Rece	eipt							
Administrations	3000							10000	
📋 Tourism Tax 🔹	Actions	Status 2	Form No. 2	Farm Type 🗧	Receipt Date/Time :	Receipt No. 0	Amount	Print Cou	
License Profile Maintenance	O Actions -	RECEIPTED	161-30036- 0/2211	Tax Return	30/11/2022 03:00:06 PM	401631CT	195.00	1	
Yax Return Tax Return Maintenance	CACtions -	RECEIPTED	161-2022- 1160025	Bill of Demand	30/11/2022 10:26:59 AM	4015970H	1,170.00	o	
Bill of Demand (BOD Status) -	• Actions -	CANCELLED	161-30030- 0/2211	Tax Return	14/11/2022 10:08:22 AM	401121CT	300.00	0	
Poyment Request	🏟 Actions =	CANCELLED	161-2022- 1160024	Bill of Demond	09/11/2022 05:05:46 PM	5005130H	1.00	0	
<ul> <li>Poyment Receipt</li> <li>Riehund</li> </ul>	Actions •	CANCELLED	361-2022- 3160024	Bill of Demand	09/11/2022 03:39:04 PM	50050BOH	350.00	o	
Reminder	🍳 Actions -	CANCELLED	161+30020+ 1/2211	Tax Return	09/11/2022 09/24/20 AM	500507CT	1.000.00	0	

Figure 42 Print count update after print payment receipt



Doc ID : MYTTX\_PPPD\_PAYMENT\_FPX\_UM\_v2.0

Doc Ref : EITS/CMMI/ENG/RSD/UM

Version : 2.0 Page No : 25

#### 2 Subsidiary Ledger sub-menu

= my	HABATAN KASTA Royal Malaysian	M DIRAJA MALAYSIA Sustoms Deportment		English 🕲 161-2022-110000251 22000027522A	0
👰 Dashboard	Dashboard # - D	broodria			
Administrations +					
🗎 Taurism Tax 🧧	Company Su	nmary	👼 Login		
Remission	License No.	161-2022-11000025	Name	NOAH BIN ASTAR	
a Inbox	Company Name	TEST PAYMENT PPPD HOTEL	Identity No.	900806106813	
	BRN No./Identity Card No.	A2406	Type of User	PUBLIC USER	
	Station Name	IBU PEJABAT	Access Level	ADMINISTRATOR	1
			Last Login	15/11/2022 08:37	2
	1 Tax Submissi	on Reminder			

#### Figure 43 Tourism Tax menu

1. Click on Tourism Tax menu (A) (Refer Figure 43).

	my X	Koyal Malaysian	M DIRAJA MALAYSIA Customs Department	English 😨 181-2022-11000025  22000027522A	0	
ę	Dashboard	Dashboard 🕷 - 👓	shboard			
	Administrations -					
	Tourism Tax ~	Company Sur	mmary	Dogin		
	License Profile Maintenance -					
	Tax Return	License No.	161-2022-11000025	Name	NOAH BIN ASTAR	
	Tax Return Maintenance	Company Name	TEST PAYMENT PPPD HOTEL	Identity No.	900806106813	
	Bill of Demand (BOD Status) -	BRN No./Identity Card No.	A2406	Type of User	PUBLIC USER	
	Poyment -	Station Name	IBU PEJABAT	Access Level	ADMINISTRATOR	
	Refund -			Last Login	15/11/2022 08:37	
	Reminder					
	Subsidiary Ledger	B				
	Remission	Tax Submissio	on Reminder			
-	Inbox					

Figure 44 Tourism Tax sub-menu

- 2. Click on Subsidiary Ledger sub-menu (B) (Refer Figure 44).
- 3. System will display the Subsidiary Ledger Monitoring page (Refer Figure 45).



= my	Contraction Customs Department
Doshboord	Subsidiary Ledger Monitoring
Administrations	
📋 Tourism Tax	2022 2022 🖻 🍤 Reset 🔍 Search
License Profile Maintena	
Tox Return	
Tax Return Maintenance	
Bill of Demand (BOD St	otus)
Payment	
Refund	
Reminder	
9 Subsidiory Ledger	
Remission	2019 - 2022 € MyTTx
🚔 Inbox	

Figure 45 Payment sub-menu

- 4. Click on Year field (C) (Refer Figure 45).
- 5. System will display the **Year picker** (Refer Figure 46).
- 6. Click on **Search** button (E) to view the ledger by selected year (Refer Figure 45).
- 7. System will display the ledger by selected year.
- 8. Click on **Reset** button (D) to reset the ledger filter (Refer Figure 45).

2022	<u> </u>		່ງ Reset	Q Sea	rch
~	2020-2029		3	2030-2039	>>
2019	2020	2021	2029	2030	2031
2022	2023	2024	2032	2033	2034
2025	2026	2027	2035	2036	2037
2028	2029	2030	2038	2039	2040

Figure 46 Year picker